



2025

We aspire to a future in which the state and society consistently respect and uphold the rights, safety, and dignity of every individual, even in times of major upheaval.

ANNUAL REPORT

CONTENTS

OPENING REMARKS	02
RIGHT TO PROTECTION'S PROGRAMME DIRECTIONS	04
RIGHT TO PROTECTION IN FIGURES	06
SIGNIFICANT ACHIEVEMENTS OF RIGHT TO PROTECTION IN 2025	08
COORDINATION AND LEADERSHIP	10
THE FIRST NATIONAL PULSE CONSORTIUM	12
«I AM ALWAYS WAITING FOR HER»: THE STORY OF LIUBOV, WHO LIVES ALONE	14
PROTECTION OF IDPs AND THE WAR-AFFECTED POPULATION	16
PROTECTION MONITORING	18
CAMP COORDINATION AND CAMP MANAGEMENT	20
LEGAL AID	22
MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT	24
SOCIAL PROTECTION	26
GENDER EQUALITY AND SAFETY	28
IN-KIND ASSISTANCE	30
CASH ASSISTANCE	32
CASH FOR PROTECTION	34
ECONOMIC INCLUSION	36
SOCIAL COHESION	38
CAPACITY BUILDING FOR LOCAL ORGANISATIONS	40
ADVOCACY FOR IDPs AND THE WAR-AFFECTED POPULATION	42
BACK ON TRACK: ARTEM'S STORY	44
ASSISTANCE TO VETERANS AND THEIR FAMILIES	46
«YOU WILL NEVER GET IT»: THE STORY OF KHOSHYDEL, WHO WAS GRANTED UKRAINIAN CITIZENSHIP	48
PROTECTION OF REFUGEES AND ASYLUM SEEKERS IN UKRAINE	50
30 YEARS WITHOUT DOCUMENTS: ANDRII'S STORY, NOW A DOCUMENTARY FILM	52
PROTECTION OF STATELESS PERSONS	54
A SYSTEM ERROR — TWO YEARS WITHOUT SUPPORT: THE STORY OF A BENEFICIARY FROM POLAND	56
SUPPORT FOR UKRAINIAN REFUGEES ABROAD	58
MONITORING, EVALUATION, AND ACCOUNTABILITY	60
«PEOPLE HELPED SAVE ME»: THE STORY OF A FUND'S EMPLOYEE	62
THE FUND'S TEAM	63
SUPERVISORY BOARD	64
ORGANISATIONAL DEVELOPMENT	65
COMMUNICATION RESULTS	66
2025 BUDGET	68

OPENING REMARKS



Oleksandr Galkin
President of Right to Protection

For Right to Protection, 2025 was a year of challenges — yet also of decisive steps forward.

This year was exceptionally challenging for our beneficiaries: new waves of evacuation, a shortage of housing, difficulties accessing basic services, and constant uncertainty. At the same time, the humanitarian sector had been shaken by changes in US funding and the closure of a number of projects. Support for NGOs decreased, familiar aid mechanisms vanished, and the workload grew. Nevertheless, we proved that our resilience lies not in resources but in the people who help others every day.

Despite the crisis, we not only continued our work but also expanded our activities, launching a new programme to support veterans and their families. We also received direct funding from the UK government — an important sign of trust in our capacity and role within the sector. This enabled the creation of the First National PULSE Consortium — a platform that brought together leading NGOs and embodied localisation in Ukraine in practice.

The Fund is now among the leading NGOs in process automation and AI usage. This helps us work more efficiently and expand our support.

Over the course of the year, the team provided nearly 200,000 consultations, helping people obtain documents and social benefits, access their rights, and receive psychological and legal support — things they had lost due to the war and without which it is impossible to return to normal life. We did not just help them get back on their feet, but gave them the tools to move forward.

However, our work is not just about helping individuals, but also about strengthening hromadas. We have developed the Hromada 360 approach, embedding our experience at the local level and sharing best practices through training, support, and other means. This has strengthened hromada resilience, the social protection system, and social cohesion.

Our work has been recognised on several levels: the Fund took first place in the Charitable Ukraine national philanthropist competition and was ranked among the top 10 most transparent charitable organisations in the country.

Our sincere thanks to the Fund's team for their dedication and resilience. Our gratitude goes to our donors and partners for their trust and cooperation. Together, we are shaping a future where everyone can live with dignity.



MISSION

To protect people affected by wars, disasters, and forced displacement, and to promote change to prevent such situations from recurring and to respond to them effectively.



VISION

We aspire to a future in which the state and society consistently respect and uphold the rights, safety, and dignity of every individual, even in times of major upheaval.

We protect:



The war-affected population in Ukraine, including internally displaced persons, veterans and Ukrainians under temporary protection in the EU



Refugees and asylum seekers



Stateless persons

THE FUND'S VALUES

1 The Value of the Human Being

People are our greatest asset. We respect the dignity, rights, freedoms, and uniqueness of every individual. We recognise everyone's right to their own views and choices, and we build our relationships on the principles of tolerance and openness.

2 Trust

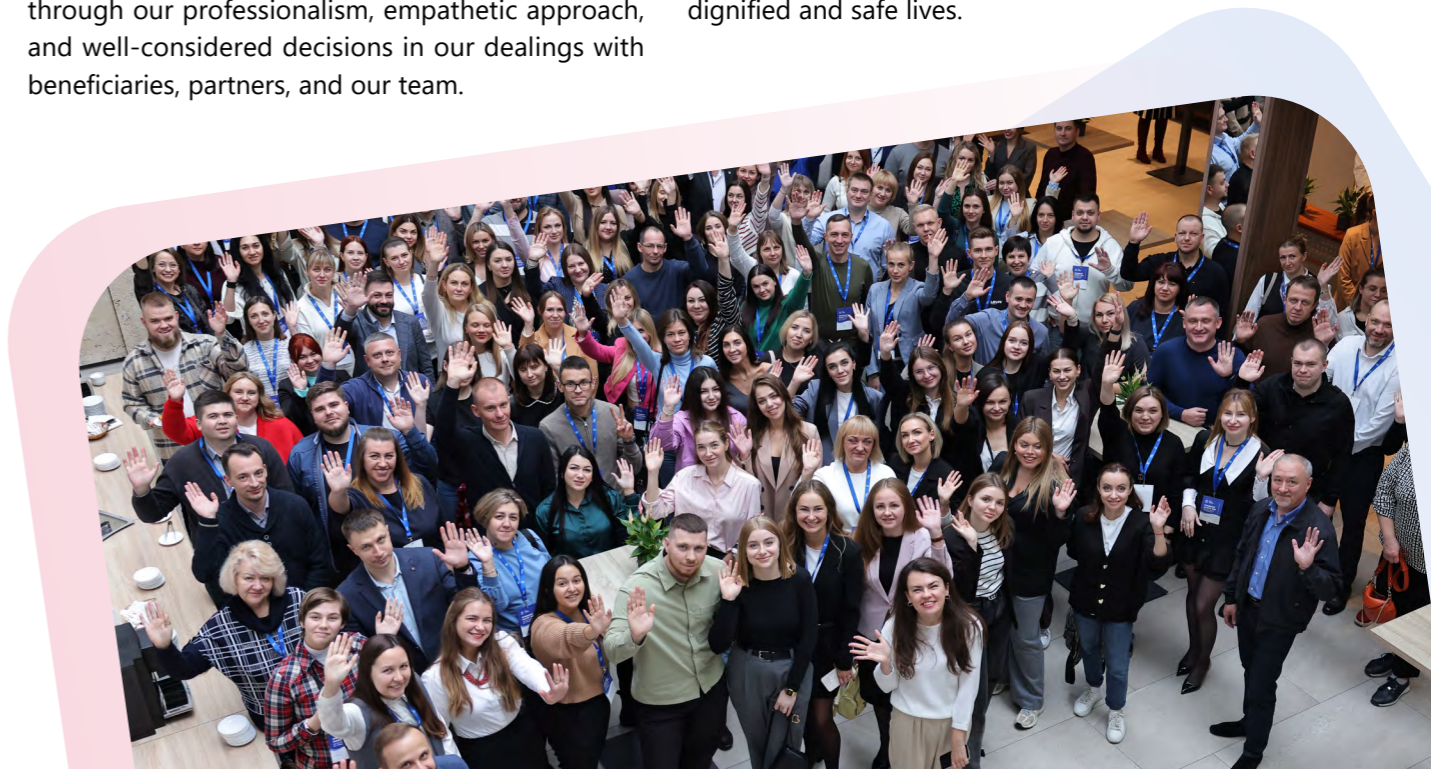
We build relationships based on honesty, transparency, and accountability. We have earned the trust of others through our professionalism, empathetic approach, and well-considered decisions in our dealings with beneficiaries, partners, and our team.

3 Professionalism

We operate responsibly and in accordance with professional ethical standards. Our team constantly develops its expertise and implements high standards of practice and management.

4 Continuous Development

By developing ourselves, we help others. We are constantly enhancing our skills, introducing innovations, and driving systemic change to ensure people can live dignified and safe lives.



RIGHT TO PROTECTION'S PROGRAMME DIRECTIONS

RIGHT TO PROTECTION OPERATES ACROSS FOUR LEVELS OF IMPACT:



- 1 Direct assistance to the population.
- 2 Strengthening the capacity of hromadas and public institutions.
- 3 Strengthening the capacity and autonomy of the civil society sector.
- 4 Systemic change.

1

Protection and assistance are provided at various stages of necessity, ranging from emergency aid and addressing the difficult life circumstances people face, to restoring the conditions and capacity for beneficiaries to look after themselves. This includes:

- counselling (general, legal, social, career, entrepreneurial, etc.);
- support (legal, social, career, etc.);
- in-kind assistance;
- cash assistance;
- psychological support;
- grant support;
- training;
- information and education

2

The Fund works to enhance the institutional capacity of hromadas, developing their ability to deliver high-quality services to affected populations, and to implement effective systemic solutions in the field of security and human rights. Strengthening local institutions helps scale up impact by ensuring the sustainability of results at the level of direct beneficiary support. Furthermore, such engagement stimulates profound institutional and social change at the local level, creating an environment that can respond effectively to crises and protect the dignity of every individual. This includes:

- expert advice;
- support in developing strategic documents and local policies;
- in-kind support;
- training;
- group meetups and events;
- the creation and sharing of research/professional resources;
- monitoring activities;
- environmental change and the construction of spaces.



SYNERGY ACROSS ALL FOUR LEVELS ENABLES THE FUND NOT ONLY TO RESPOND SWIFTLY TO CRISES BUT ALSO TO CONTRIBUTE SYSTEMATICALLY TO BUILDING A SOCIETY IN WHICH THE STATE GUARANTEES AND RESPECTS THE RIGHTS, SAFETY, AND DIGNITY OF EVERY INDIVIDUAL.

3

The Fund builds up the civil society sector through joint consortia, training, and initiatives, creating a network of partnerships to respond more effectively to challenges. This collaboration involves organisations working in the same fields, including both registered NGOs and informal initiatives, associations, and communities. This includes:

- training;
- expert advice;
- mentoring;
- grant support;
- group meetups and events;
- networking.

4

R2P facilitates the necessary institutional and social changes to bring our vision closer in each of our fields of activity.

To implement systemic change, the Fund works with national and local authorities, civil society organisations, sectoral and expert bodies, as well as the media, opinion leaders, and the general public.

In every sphere of activity, R2P focuses on specific directions, resulting in concrete systemic changes in the context of institutionalising respect for human rights, safety, and dignity, and in their implementation through effective procedures.

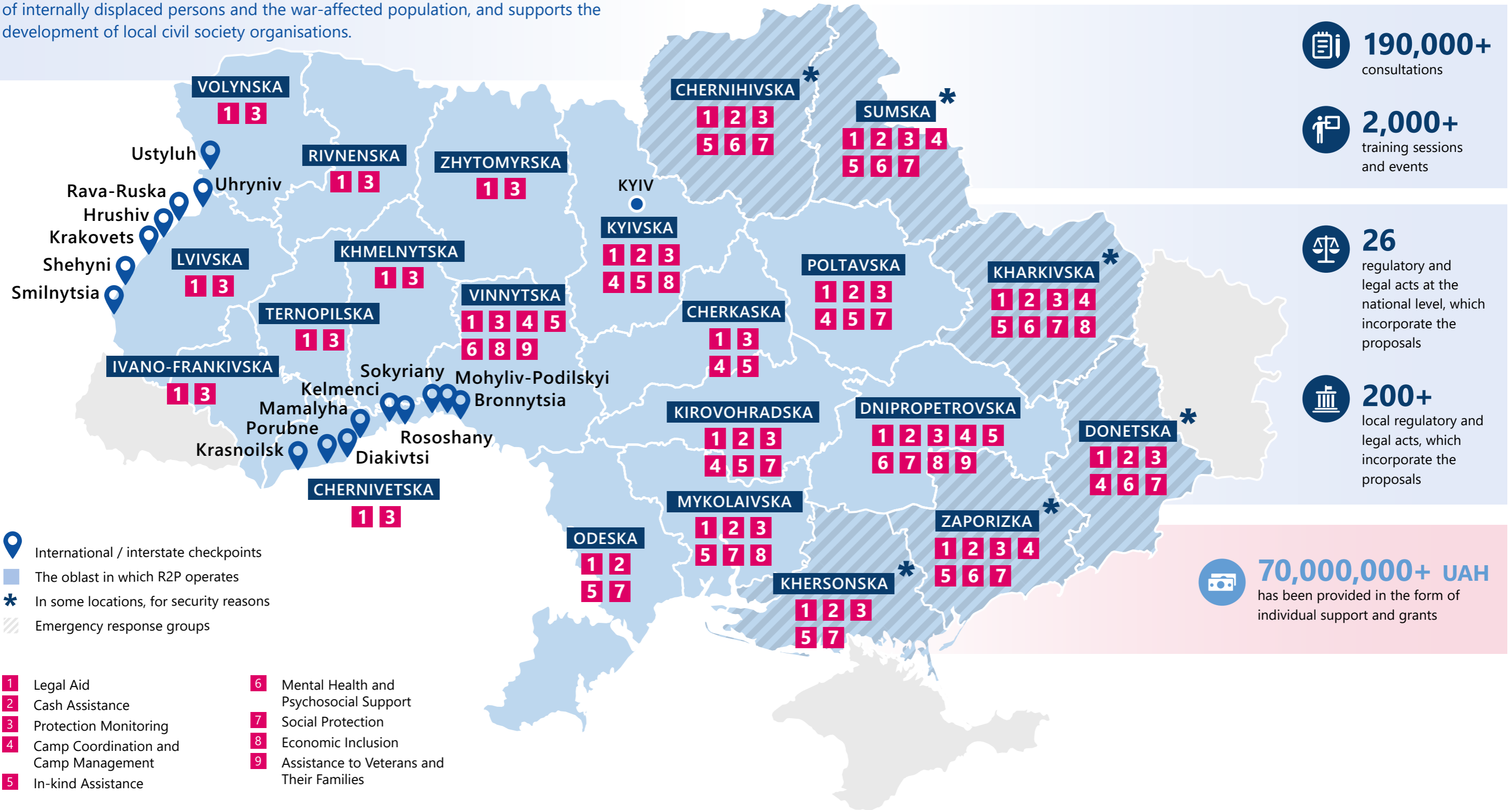
To maximise its impact, the Fund carries out a range of interlinked activities:

- advocacy campaigns;
- media activities;
- the production and distribution of analytical/expert resources;
- events.

RIGHT TO PROTECTION IN FIGURES

Right to Protection provides a wide range of services to internally displaced persons, the war-affected population, veterans, refugees, asylum seekers, and stateless persons. In addition, the Fund promotes social cohesion within hromadas, the economic inclusion of internally displaced persons and the war-affected population, and supports the development of local civil society organisations.

- 450,000+ beneficiaries
- 26 partners
- 44 projects



SIGNIFICANT ACHIEVEMENTS OF RIGHT TO PROTECTION IN 2025



✓ The First National PULSE Consortium was established, representing a practical milestone in the localisation agenda in Ukraine and creating a transparent model for direct cooperation with international donors. This has made it possible to channel resources more effectively towards the needs of those who require them.

✓ A new direction of work has been launched — assisting veterans and their families. It enabled the development of mechanisms for reintegrating defence personnel into civilian life and hromadas, protecting social rights, and restoring the mental health of veterans and their families, which forms the foundation of society's long-term resilience.



✓ The Fund has launched its first crowdfunding campaign on the international platform GlobalGiving — Right to Dignity — to support older people in the frontline and the war-affected hromadas. This is an important step forward in fundraising: individual donors from around the world can now support those who are often overlooked by humanitarian aid. The funds raised have been used to meet the immediate needs of beneficiaries through the Home Care service: regular visits from social workers, assistance with daily needs, access to medicines and essential services, and emotional support. The campaign has helped to respond promptly to individual needs.

Support the campaign:



ЛЮДИ — ЦЕ ОПОРА



✓ The Fund launched an awareness campaign, People Are Support, which used the stories of veterans, internally displaced persons, families, and volunteers to show how simple acts of humanity and mutual support help Ukrainians to persevere and find the strength to carry on.

✓ R2P held its first annual forum, Where Protection Begins and Ends, which served as a platform for expert discussion of the challenges facing the humanitarian sector. The event brought together representatives of the government, international organisations, and the public to develop joint solutions for protecting the rights of the war-affected population.



✓ Ksenia Gedz, Advocacy Coordinator at R2p, has received the Best Human Rights Defender of the Year award from the Ukrainian Parliament Commissioner for Human Rights. This recognition highlights the team's deep expertise and R2P's leading role in shaping the country's human rights agenda.



✓ Right to Protection placed 9th out of 130 organisations in the TOP 100+ Publicly Transparent Charitable Organisations in Ukraine ranking. This high position in this independent assessment confirms the transparency of the Fund's financial reporting and the public nature of its activities. It demonstrates that the resources raised are being used effectively and accountably.

✓ R2P has won first place in the Nationwide Charity category of the Charitable Ukraine 2024 national competition. This prestigious award serves as recognition of the high standards of transparency, professionalism and effective management that the Fund demonstrates in its work.

✓ The Fund presented the documentary film The Stateless Person, the story of Andrii Li, an R2P beneficiary, and his journey. This format helped to shift the issue of statelessness from a purely legal context to an emotional and social one, making it visible to a wider audience.



COORDINATION AND LEADERSHIP

COORDINATING ACTIVITIES AND DEVELOPING UKRAINE'S HUMANITARIAN COMMUNITY ARE AMONG RIGHT TO PROTECTION'S STRATEGIC OBJECTIVES. FOR THIS PURPOSE, THE FUND ACTIVELY PARTICIPATES IN REGIONAL, NATIONAL, AND INTERNATIONAL NETWORKS.

THE FIRST NATIONAL CONSORTIUM

A notable event of the year was the establishment of the First National PULSE Consortium — a community of eight Ukrainian organisations with unique expertise in the field of protection. This is an unprecedented example of national leadership in the humanitarian sector in Ukraine, which has already reached nearly 100,000 people in its first six months of operation. More details about PULSE are provided in the next section.

CO-COORDINATION OF THE PROTECTION CLUSTER IN UKRAINE

The Fund continued to co-coordinate the Cluster within the humanitarian coordination system at national and regional levels across two hubs: the Western Hub and the Central and Eastern Hub. Efforts continued to engage more Ukrainian NGOs in the Cluster's activities, with a view to ensuring their participation in decision-making regarding the humanitarian response.

In coordination with and in collaboration with the Ministry of Community and Territorial Development of Ukraine and key partners, strategic amendments to the so-called evacuation resolution of the Cabinet of Ministers of Ukraine have been drafted and adopted:

- specific provisions have been introduced regarding the decision-making process for evacuations under martial law;
- the activities of transit centres have been regulated;
- a general framework for the safe return to one's previous place of residence following evacuation has been established, etc.



In addition, the Protection Cluster has been invited to coordinate the working group responsible for preparing amendments to the State Policy Strategy on Internal Displacement through 2030.

The Fund remains the only local organisation in the world that co-ordinates the Protection Cluster at regional and national levels.

THE TEMPORARY SPECIAL COMMITTEE OF THE VERKHOVNA RADA ON THE PROTECTION OF THE PROPERTY AND NON-PROPERTY RIGHTS OF INTERNALLY DISPLACED PERSONS AND OTHER AFFECTED PERSONS

In 2025, the Fund provided expert support to the Parliamentary Commission tasked with addressing the issues faced by IDPs and the war-affected population. This collaboration contributed to the adoption of important legislative acts: the Draft Law on Amendments to Certain Legislative Acts of Ukraine Concerning the Protection of Land Rights of Owners of Real Estate Destroyed as a Result of Hostilities, and the Resolution amending the Resolution of the Verkhovna Rada of Ukraine, On the Preparation of Certain Issues Regarding the Protection of Property and Non-Property Rights of Internally Displaced Persons and Other Persons Affected by the Armed Aggression of the Russian Federation against Ukraine.

AREA-BASED COORDINATION

From December 2024, a pilot initiative for Area-Based Coordination (ABC) is being implemented in frontline hromadas in Sumska oblast. It focuses on:

- strengthening cooperation between humanitarian organisations;
- developing mechanisms for responding to emergencies;
- establishing systematic cooperation with local authorities;
- advocating for joint positions at the regional and national levels.

R2P's representative has served as co-chair of the initiative for two consecutive terms. Over the course of the project, the number of community members has grown from 9 to 28 organisations, 11 of which are international. Thanks to local coordination, aid is targeted, decisions are made jointly, and engagement with hromadas and authorities is systematic. This is precisely how a sustainable humanitarian presence is established, capable of responding to today's challenges and supporting people in difficult times.

HUMANITARIAN OPERATIONAL COORDINATION GROUPS

In 2025, representatives of the Fund were appointed to the Humanitarian Operational Coordination Groups (HOCGs) in the Dnipro and Southern Hubs. The aim was to facilitate a coordinated, effective, and timely humanitarian response to the vital needs of the war-affected population, in line with the Humanitarian Needs and Response Plan (HNRP). The Coordination Group is responsible for making operational decisions, taking into account the specificities of the region under its mandate.

OTHER MEMBERSHIPS

R2P continued to play an active role in the following entities:

- **The Strategic Advisory Group** to the Global Protection Cluster, where the Fund works to raise awareness of the humanitarian situation in Ukraine.
- **The Humanitarian Coordination Team (HCT)** is where strategic decisions regarding the humanitarian response in Ukraine are made.
- **The Alliance of Ukrainian Civil Society Organisations** actively promotes Ukrainian leadership in the humanitarian response and recovery of Ukraine.

UKRAINE RECOVERY CONFERENCE 2025

R2P joined the Ukraine Recovery Conference 2025 in Rome — a key international platform for discussions on Ukraine's recovery. The Fund's representatives participated in discussions on the role of civil society in the recovery process and endorsed a statement by human rights organisations calling for the integration of the needs of residents of the temporarily occupied territories into all aspects of Ukraine's post-war renewal.

HUMANITARIAN SENIOR OFFICIALS MEETING ON UKRAINE

R2P participated in the Humanitarian Senior Officials Meetings on Ukraine, which bring together donors, organisations, and governments to coordinate humanitarian response and reconstruction efforts. The delegates briefed on the situation in the country, advocated for action, and mobilised resources to provide assistance. At the meeting in Brussels, President Oleksandr Galkin raised the issue of protecting the rights of Ukrainians in the temporarily occupied territories and supporting people cut off from critical aid.

THE FIRST NATIONAL PULSE CONSORTIUM



UNDER THE STRATEGIC LEADERSHIP OF THE FUND, THE FIRST NATIONAL PULSE CONSORTIUM (PROTECTION, UNITY, LEADERSHIP, SUPPORT, EMPOWERMENT) WAS ESTABLISHED AS A NETWORK OF EIGHT UKRAINIAN ORGANISATIONS WITH UNIQUE EXPERTISE IN PROTECTION. WITH SUPPORT FROM THE UK GOVERNMENT, THE CONSORTIUM IS IMPLEMENTING THE STRENGTHENING HUMANITARIAN ASSISTANCE AND RESPONSE TO PROTECTION RISKS IN UKRAINE (SHARP) PROJECT IN EIGHT OBLASTS OF UKRAINE ALONG THE «CRESCENT» IN THE NORTH, EAST, AND SOUTH, AS PART OF THE UK'S HUMANITARIAN AID, RECOVERY AND PROTECTION PROGRAMME.



PULSE is a unique example of national leadership in Ukraine's humanitarian sector. Collaboration between organisations strengthens expertise through referrals and cooperation at various levels, helping achieve better outcomes for those who need support most.

An important aspect of PULSE's work is the development of a three-tier partnership approach:

- key partners — large national organisations with extensive capacity;
- sub-partners — strong organisations with specific expertise;
- sub-grantees — local organisations with strong roots in hromadas.

In particular, PULSE has already supported 46 small local organisations, thereby contributing to the development of civil society and the humanitarian community. For their part, these organisations have reached over 11,000 people in their hromadas.

In total, over the first six months, PULSE provided a wide range of assistance to nearly 100,000 affected people, 70% of whom are women and girls. More than a quarter of them are internally displaced persons, and over 8,000 are people with disabilities.

One of the Consortium's strengths is the comprehensive support it provides through shared resources and the exchange of expertise between organisations. Its success is underpinned by a five-tier coordination framework established during the first year of operation. These include:

- a steering committee that makes decisions regarding the Consortium's strategic development;
- programme working groups acting as expert groups for joint initiatives;
- functional working groups to address technical issues;
- regular project meetings;
- local coordination at the oblast level.



PULSE has a direct impact on the humanitarian sector: in addition to organisational development, support for partner and local organisations, and training for specialists, it acts as a coordinating body, working in particular with the Alliance of Ukrainian CSOs to promote the practical aspects of localisation.

PULSE's sustainability increases the chances of Ukrainian organisations and consortia securing direct institutional funding and demonstrates the maturity of Ukrainian expertise. In addition, PULSE partner organisations engage with government representatives at all levels through targeted advocacy, particularly to promote inclusive social services and move away from status-based approaches in favour of real protection needs.



LIUBOV IS 74 YEARS OLD. SHE WORKED AT A TELEPHONE STATION IN CHERNIHIV FOR 39 YEARS. SHE NOW LIVES ALONE: HER HUSBAND DIED MANY YEARS AGO, THEY HAD NO CHILDREN, AND OVER TIME SHE LOST TOUCH WITH MOST OF HER RELATIVES. TODAY, SHE HAS ALMOST NO ONE LEFT.

Over the years, Liubov's health has deteriorated significantly. She suffers from numerous chronic illnesses and has problems with her legs. Everyday household chores, such as cleaning, cooking, and grocery shopping, have become a real struggle for her. Once, whilst cleaning the balcony windows, she fell. It has become even harder for her to cope with daily life.

Liubov needed help and turned to Right to Protection. Tamara Tkachenko, a social worker at the Fund, assisted her with daily tasks for three months. She bought groceries, cleaned the flat, and helped with the laundry and cooking.

"She showed me how to use the washing machine. I haven't used it in ten years. My husband passed away — I haven't used the machine since then. I didn't know how. The social worker set the machine up for me, explained how to switch it on and off, and how much water to put in. It was a real eye-opener for me!" the woman shared.

Despite the hardships, Liubov remains kind and open-hearted. She has a genuine love for nature and reading books. Through all the challenges, she retains her kindness and a desire to help others, particularly children, and is willing to share the very last thing she has.

Thanks to the Fund's assistance, Liubov now feels more confident and can cope with daily challenges on her own. The support provided through the home care service has become a vital resource on her road to recovery. At the same time, the Fund's staff have informed her about the available government services and NGO's where she can find support should she need it.

I am at an age now where I wake up not knowing how I will feel. I simply can't manage without help with everyday tasks. I always look forward to seeing the social worker, because she's the sort of person I simply cannot do without. She has helped me both physically and emotionally. Especially emotionally. We had a chat about all sorts of things and read together.

This kind of help is really needed

“

I Am Always Waiting for Her

The Story of Liubov,
Who Lives Alone



PROTECTION OF IDPS AND THE WAR-AFFECTED POPULATION



In 2025, the Fund continued to provide comprehensive assistance to IDPs and the war-affected population. The programme direction carried out humanitarian responses to acute needs and stabilisation efforts, whilst also contributing to strengthening the capacity of the affected population and the integration of IDPs into host hromadas. The team implemented a comprehensive approach, identifying and addressing beneficiaries' diverse needs through internal reallocations between programmes.

LONG-TERM SUPPORT FOR BENEFICIARIES WAS ALSO CRUCIAL FOR THE SUSTAINABILITY OF RESULTS, ENABLING THEM TO STABILISE THEIR SITUATION AND RESOLVE COMPLEX ISSUES.



22

oblasts where offices and mobile groups operate



13

programmes:

- Protection Monitoring;
- Legal Aid;
- Mental Health and Psychosocial Support;
- Social Protection;
- Gender Equality and Safety;
- In-Kind Assistance;
- Cash Assistance;
- Cash for Protection;
- Economic Inclusion;
- Camp Coordination and Camp Management;
- Social Cohesion;
- Capacity Building for Local Organisations
- Advocacy.

PROTECTION MONITORING

IN 2025, THE FUND'S SPECIALISTS WORKED IN 21 OBLASTS, SERVING AS TRUSTED GUIDES FOR IDPs, THE WAR-AFFECTED POPULATION, VETERANS AND THEIR FAMILIES IN THE COMPLEX WORLD OF ACCESSING RIGHTS, ESSENTIAL SERVICES, CASH, AND HUMANITARIAN ASSISTANCE.

They were present where people needed support the most: in areas under shelling, at transit centres, in temporary accommodation centres, in remote hromadas, and at border crossing points. Their task was to promptly identify risks, advise people on the correct course of action, and, where necessary, refer cases to lawyers, psychologists, and social workers.

MONITORING OF INTERNATIONAL / INTERSTATE BORDER CROSSING POINTS (IBCP)

The team ensured continuous monitoring in five border oblasts (along the borders with Poland, Romania, Moldova, and Belarus). Their work involved not only gathering information about people's needs and intentions, but also safeguarding their rights whilst crossing the border. Based on data collected in collaboration with the border and customs services and with UNHCR's support, measures were initiated to improve waiting conditions at checkpoints.

At the Mokrany-Domanove IBCP, the Fund's specialists served as the first point of support for people returning from the temporarily occupied territories. They provided logistical information and available assistance, helped people with reduced mobility reconnect with their families, and accompanied vulnerable groups to government offices. Through a referral system to other programmes run by the Fund and its partners, people received assistance with restoring documents, accessing benefits and cash support, making the return process clearer and safer.



THEMATIC MONITORING

The team has compiled comprehensive data to analyse the population's needs and the capacity of institutions to provide information, respond to situations, and develop advocacy solutions. In particular, the following topics have been covered:

- The experiences of people who have faced eviction or resettlement from temporary accommodation centres.
- The functioning of the national compensation mechanism for damaged and destroyed housing (experience, challenges, areas for improvement).
- The situation regarding the protection of veterans at the hromada level (Vinnytska and Dnipropetrovska oblasts).
- The role of local self-government bodies and veterans' civil society organisations in the implementation of veterans' policy.
- The state of and needs for the provision of the Home Care service for older people in frontline hromadas.
- Analysis of the resilience of amalgamated hromadas (Chernihivska and Dnipropetrovska oblasts).

STRENGTHENING HROMADAS: FROM MONITORING TO SHARED EXPERTISE

The teams not only identified problems but also shared knowledge and best practices from other regions with the hromadas. The working groups served as platforms for dialogue between IDPs, local authorities, and experts. Roadmaps were developed to improve access to healthcare, education, and social protection, as well as crisis response protocols. Hromadas were provided with tools to independently assess IDP needs and analyse data, enabling them to develop support programmes based on real data.



4,488

consultations for representatives of local authorities

11

successfully implemented working groups on protection issues

841

consultations for IDP initiative groups

KEY FIGURES FOR 2025



34,173
beneficiaries



34,331
consultations



12,842
monitoring visits



376
group sessions

FOR THE PROTECTION MONITORING TEAM, THE FIGURES IN THE REPORTS REPRESENT, ABOVE ALL, THE PEOPLE WHOSE NEEDS AND CHALLENGES RIGHT TO PROTECTION HAS HELPED TO BRING TO LIGHT.

CAMP COORDINATION AND CAMP MANAGEMENT

THE PROGRAMME PROVIDED SUPPORT FOR TEMPORARY ACCOMMODATION SITES IN NINE OBLASTS IN THE EAST, NORTH AND CENTRE OF THE COUNTRY.

This enabled a swift response to challenges, the provision of necessary support, and the strengthening of protections for IDPs' rights, reducing their vulnerability and improving their access to essential services and support mechanisms.



KEY FIGURES FOR 2025



232
temporary accommodation sites supported



17,000+
residents of temporary accommodation sites reached



106
IDP initiative groups supported



21
projects by initiative groups implemented



851
information and educational events



378
interventions



INTERVENTIONS

The programme's activities focused on the transition from humanitarian partners' management of temporary accommodation sites to management by responsible actors at the hromada level, with a view to ensuring more sustainable, institutionally embedded governance. This included training sessions, webinars, coordination meetings, and other activities designed to strengthen local authorities' capacity to engage independently with residents and hromadas.

TRAINING

It was important to strengthen the role of hromada-led organisations as key actors in local governance and development. To this end, training sessions were held to enhance managerial capacity, improve inter-agency coordination, and introduce an integrated approach to managing community-led organisations, with a focus on accountability, resident participation, and conflict prevention.

INFORMATION SESSIONS

A series of information sessions for residents of the TAS and IDPs was aimed at raising awareness about the protection of rights, the prevention of sexual exploitation and violence, and access to services and support mechanisms within the hromadas.

MAPPING HOUSING SERVICES FOR IDPS

In 2025, the mapping of housing solutions for IDPs began in four oblasts: Dnipropetrovska, Poltavvska, Kirovohradska, and Zaporizka. Information from 265 hromadas was analysed, and 114 properties, included in the housing stock designated for the temporary accommodation of IDPs, were plotted on the map. Programme specialists took part in the survey of housing facilities suitable for accommodating people and in the work of the Coordination Commissions for the registration of real estate properties for IDPs' accommodation at the regional military administrations.

DEVELOPMENT OF IDP INITIATIVE COMMUNITIES

Systematic support for community-led initiatives was provided through a combination of monitoring, advisory, facilitation, and training activities, as well as project support. They were formed on the basis of priority needs identified by the residents themselves, as well as initiatives to develop shared spaces for hosting events and fostering interaction among people.

The involvement of IDPs and locals in the planning and implementation of projects helped to foster a greater sense of engagement and responsibility among community members, develop skills in self-organisation and joint decision-making, strengthen horizontal links, and lay the groundwork for the further development of local initiatives.



LEGAL SUPPORT

The team informed and advised the administrations of the TSA on updated regulatory frameworks in their areas of activity and provided legal support on matters related to the housing of IDPs and compensation for accommodation, as well as organisational and economic issues, etc.

LEGAL AID

IN 2025, A TEAM OF LAWYERS FROM RIGHT TO PROTECTION PROVIDED LEGAL AID TO INTERNALLY DISPLACED PERSONS AND THE WAR-AFFECTED POPULATION IN UKRAINE.



KEY FIGURES FOR 2025



77,000+

beneficiaries have received assistance from R2P's lawyers



1,500+

court cases have been successfully concluded in favour of the beneficiaries

DIRECT SERVICES

In 2025, primary and secondary legal aid was provided to internally displaced persons, the war-affected population, civilian prisoners of war, survivors of gender-based and sexual violence linked to military operations, and residents of the temporarily occupied territories; support for veterans and their families was also launched.

Field lawyers worked as part of mobile groups. They also provided advice at the Fund's offices and partner hubs, by telephone, via messaging apps and through the Legal Advice for IDPs chatbot. Offline services covered 22 oblasts of Ukraine, whilst remote channels ensured access for everyone, including residents of the temporarily occupied territories and Ukrainians abroad.

In 2025, a new chatbot section for veterans and their families became one of the top three most popular sections. Calculators were also introduced to estimate the approximate amount of housing rent subsidies, which over 2,300 users used. The chatbot's Facebook page reached over a million users.

The programme has launched a new initiative to improve access to legal aid in remote hromadas: a network of paralegals. Over 300 candidates from 18 oblasts of Ukraine were selected and trained. Sixty-six of them have begun working with the Fund to raise legal awareness within their hromadas and to ensure that requests for legal aid are referred to lawyers.

STRATEGIC CASES

The following advocacy outcomes were made possible by continuous work on the strategic cases:

- amendments to Order No. 309 of the Ministry of Reintegration regarding the date on which Hostomel was included in the List of Territories Where Hostilities Are (Were) Conducted or Temporarily Occupied by the Russian Federation;
- the resumption of forensic psychiatric examinations in Donetsk oblast;
- the Supreme Court established case law on credit cases involving IDPs and issued a separate ruling on the NBU;
- the Constitutional Court of Ukraine accepted two constitutional complaints for consideration;
- the ECHR referred some cases concerning pensions and compensation for destroyed housing to the Committee of Ministers of the Council of Europe.

CAPACITY BUILDING

As part of the sector's systematic efforts, the following were undertaken:

- 8 training sessions for the free legal aid system;
- 4 training sessions for judges and court staff;
- 9 webinars, information materials were developed and distributed to the Office of the Ukrainian Parliament Commissioner for Human Rights.

In addition, partnerships have been established with the private information platform LUN. These initiatives have helped ensure that the needs of the war-affected population are better addressed in the practical work of institutions and have reduced barriers to accessing rights and compensation.

Four regional forums were organised with the participation of key stakeholders. These served as platforms for developing joint solutions on property registration, compensation procedures, and housing stock replenishment, as well as for establishing coordinated approaches at the regional level.



120,000+

consultations:

52,957 — provided by regional lawyers

33,560 — via the legal helpline

36,188 — online



~2,000

people received secondary legal aid



~3,000

court cases were in progress during the year



3,800+

participants in group consultations



160,000+

unique chatbot users by the end of the year



MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT

PSYCHOLOGICAL SUPPORT IS A KEY COMPONENT OF THE COMPREHENSIVE ASSISTANCE PROVIDED BY RIGHT TO PROTECTION TO THE WAR-AFFECTED POPULATION, THOSE WHO HAVE BEEN FORCED TO RELOCATE, AND THOSE WHO HAVE LOST THEIR NORMAL WAY OF LIFE.

Prolonged conditions of danger, uncertainty, and grief place a heavy strain on people’s mental health. Access to professional psychological support is therefore one of the key factors in restoring resilience.



KEY FIGURES FOR 2025



6,500+
beneficiaries



11,000+
participants in group sessions



1,600+
participants in training sessions



300+
individual supervision sessions



~2,000
participants in group supervision sessions



3,435
followers on the Instagram page



12,099
subscribers to the Telegram channel

DIRECT PSYCHOLOGICAL ASSISTANCE

In 2025, the Fund’s psychologists continued to provide individual and group support to internally displaced persons, the war-affected population, older people, and residents of frontline hromadas. Specialists also assisted veterans and their family members: support groups were run to stabilise emotional well-being, reduce anxiety levels and strengthen self-regulation skills. They worked in offices, humanitarian hubs, temporary accommodation centres, transit centres, safe spaces for women and children, as well as online. The formats combined short-term counselling, crisis support, psychoeducational, and resource groups.

The most common issues raised were:

- chronic anxiety;
- emotional exhaustion;
- sleep disturbances;
- coping with loss;

- isolation;
- difficulties adapting.

In hromadas near the front line, the focus shifted towards achieving stability amid constant danger and repeated evacuations. In host cities, it changed to overcoming social isolation and restoring everyday life.

As part of the educational component, the Psychologist in Touch 2 book was published and distributed to support mental health in wartime. The publication combines explanations of psychological processes with practical exercises to help people cope with loss, overcome exhaustion and maintain resilience. The book was distributed to the Fund’s beneficiaries, humanitarian sector professionals and others. It is also available online: it can be downloaded from the Fund’s website.

STRENGTHENING HROMADAS AND THE SECTOR

In 2025, systematic supervision and methodological support remained key to ensuring the quality of services provided by frontline support specialists. Supervision services covered psychologists, social workers, lawyers, humanitarian sector specialists, staff at resilience centres, and specialists working with veterans and their families. Throughout the year, case complexity increased significantly, requiring regular professional support and the development of shared approaches to trauma-informed practice.

The main queries from professionals were related to:

- dealing with the aftermath of traumatic wartime experiences;
- supporting veterans;
- responding to aggressive or crisis-related behaviour among service users;
- preventing professional burnout;
- overcoming vicarious trauma.

The Fund paid considerable attention to ethical standards in psychosocial support, protocols for dealing with mental health issues, and working with domestic violence and complex group dynamics.



Copies of the **Psychologist in Touch 1** book were distributed:



21,464
in digital format



2,400
in print



Copies of the **Psychologist in Touch 2** book were distributed:



4,290
in digital format



1,200
in print

SOCIAL PROTECTION

AMID A PROLONGED HUMANITARIAN CRISIS AND RAPID DEMOGRAPHIC CHANGES, SOCIAL WORKERS HAVE FOCUSED ON ASSISTING THE MOST VULNERABLE GROUPS IN THE POPULATION.

They focused not only on addressing the consequences of crises but also on establishing sustainable support mechanisms within hromadas.



DIRECT SERVICES

By 2025, the programme had evolved to a comprehensive social support model. The key focus areas of the programme were:

- **case management:** personalised planning, where each situation was considered through a needs assessment, enabling beneficiaries to gradually overcome difficult life circumstances;
- **social support and transport:** access to medical and administrative facilities became barrier-free even in remote regions and temporary accommodation sites for people with reduced mobility and older people;
- **home care:** assistance with self-care, maintaining domestic comfort and organising meals for older people living alone and people with disabilities enabled them to avoid institutionalisation and remain in their familiar home environment.

A new work direction was a pilot project on social adaptation, implemented in collaboration with the Ministry of Social Policy, Family and Unity and UNHCR. It aims to support senior IDPs and people with disabilities in temporary accommodation centres as they transition from emergency assistance to independent living. Specialists helped people identify personal resources, take on new social roles, and adapt to the environment in their new hromadas. This included support in finding accommodation, reuniting with family, and integrating into the local community to regain independence.

Social work today is an investment in human capital. The programme has proven its ability to provide reliable support for those who have lost their homes or their health, restoring their sense of stability and security.

DEVELOPING THE CAPACITY OF HROMADAS AND SOCIAL INSTITUTIONS

Strengthening hromada capacity and enhancing the expertise of social institutions remained a strategic priority. Emphasis was placed on training specialists through a system of in-person and online training sessions, supported by mentoring. Over 670 specialists upgraded their qualifications. A significant step in systemic education was the promotion of the Case Management in Social Work course on the Prometheus platform. This decision had a long-term impact: over 5,000 participants gained practical skills and certificates, ensuring improvements in the quality of assistance to the population.

A key component of the professional development programme was the delivery of themed online webinars, which brought together 1,760 participants. The Updates to Legislation in the Field of Social Services and Case Management: Key Changes training session helped professionals to work in strict compliance with current regulatory requirements. In addition, the The Art of Dialogue: Ethical Standards and Non-Violent Approaches to Communicating with Older People webinar strengthened social workers' soft skills, ensuring a tactful approach to the most vulnerable beneficiaries.



KEY FIGURES FOR 2025



8,957
people received social assistance



924
group sessions were held



14,966
session participants



38
training courses for staff at social institution



674
professionals from social services attended training sessions



2
webinars



1,760
webinar participants



5,092
registered participants in the online course



3,459
online course certificates issued

GENDER EQUALITY AND SAFETY

THE FUND'S SPECIALISTS SUPPORTED SURVIVORS IN DNIPROPETROVSKA, ZAPORIZKA, KHARKIVSKA, MYKOLAIVSKA, KHERSONSKA, ODESKA, AND DONETSKA OBLASTS.



16 DAYS OF ACTIVISM AGAINST GENDER-BASED VIOLENCE INFORMATION CAMPAIGN»

As part of the 16 Days of Activism Against Gender-Based Violence campaign, a series of educational events was held. In particular, 14 information and awareness-raising sessions were conducted in educational institutions for 611 pupils. In addition, 31 events were organised to raise public awareness of how to prevent and combat gender-based violence.

KEY FIGURES FOR 2025



377
consultations provided



400,000+ UAH
has been allocated to support survivors of gender-based violence



2,540
women and girls have received dignity kits



3,500+
participants in group activities



3,000+
children and teenagers attended information and awareness-raising sessions



30
local government officials enhanced their expertise on the topic of GBV



1,350
training participants

DIRECT ASSISTANCE

Throughout 2025, the team provided support to survivors of gender-based violence (GBV) and those at risk in hromadas across the central, eastern and southern oblasts. The following support was provided:

- 100+ legal consultations and legal representation provided for 17 beneficiaries in court;
- 200+ psychological consultations (crisis support, stabilising the condition of survivors, raising awareness of how to counter and prevent GBV);
- 60+ beneficiaries received social counselling (assistance in assessing survivors' needs, developing individual crisis recovery plans, and communicating with response agencies).

57 survivors received cash assistance to cover the costs of essential items, communication devices, document processing, travel to a safe place, and accommodation.

2,540 women and girls who were facing difficult life circumstances, had experienced violence or were at risk received dignity kits, which helped meet their basic needs and foster a sense of security.

A total of 73 training sessions were held on gender equality and safety, including: self-defence for women and girls using the WenDo method;

Strong Together: The Basics of Effective Communication for Veterans and Their Families; Gender-Based Violence: Challenges and Solutions for Response and Prevention; etc.

A series of group sessions for adults was held to provide information and advice.

Information and awareness-raising sessions were held for children and teenagers on gender equality and safety: how to protect one's personal boundaries, how to recognise unlawful behaviour, and how to overcome stereotypes.



CAPACITY BUILDING

Building the capacity of hromadas and raising awareness among decision-makers have been key factors in strengthening the response system for GBV cases.

Heads of local self-government bodies and executive authorities, as well as heads of departments responsible for coordinating efforts to combat and prevent violence at regional and local levels in the eastern and southern regions, took part in the Zero Tolerance for Violence Summer School.

In Kharkivska oblast, five advocacy initiatives have helped to improve coordination between the National Police, social services, child welfare services, and health and education institutions. Cooperation has been established with a network of family planning clinics in Kharkiv to respond to GBV cases.

A series of six webinars on responding to gender-based violence was held in collaboration with the Poltava Regional State Administration for hromadas across the oblast.

The Fund participated in the Cluster's working groups on gender-based violence in Kharkiv, Zaporizhzhia, Dnipro and Kyiv, which enabled it to coordinate approaches and address key challenges facing the sector.



IN-KIND ASSISTANCE

THE PROGRAMME PROVIDED IN-KIND (NON-MONETARY) ASSISTANCE TO VULNERABLE BENEFICIARIES, SOCIAL INSTITUTIONS, TEMPORARY ACCOMMODATION CENTRES, AND HROMADA HUBS. THE INITIATIVE COVERED 19 OBLASTS.



KEY FIGURES FOR 2025



9,960

recipients of individual assistance



194,887

beneficiaries of institutional assistance (indirect)



309

institutions received in-kind assistance



63

institutions received assistance in the form of repair works



634

families received solid fuel

INSTITUTIONAL ASSISTANCE

The Fund helped to improve living conditions for internally displaced persons and strengthen the capacity to provide services to the population by providing the following support to institutions:

- Temporary accommodation sites – building materials, furniture, household appliances, renovation equipment, children’s play areas, institutional hygiene kits, and other items needed to provide decent living conditions, liquid fuel for generators, and fuel briquettes.
- Local social services centres and social care institutions, particularly those providing residential care, — office equipment, furniture, household appliances, institutional hygiene kits, and other goods.
- Transit centres in Kharkiv, Lozova, and Voloske — furniture, bedding, household appliances, protective film, water containers, and institutional hygiene kits.
- Educational, medical, and social services — early learning kits for children aged 3–5.
- IDP initiative groups in five oblasts — goods and materials for setting up communal spaces (greenhouses, sports grounds, and leisure areas).
- Hromadas — sports and playing equipment, furniture, and other items for organising social events for veterans and their families, as well as the families of prisoners of war, those killed in action, and those missing in action.



REPAIR WORKS

Comprehensive renovation work has been carried out in multi-storey residential blocks across seven oblasts to improve energy efficiency, living conditions, and accessibility. Windows, doors, floors, and roofs have been replaced, building facades have been insulated, decorative work has been carried out, sanitary facilities and kitchens have been upgraded, electrical wiring has been replaced, and ramps and electric lifts have been installed.

In the town of Boryslav, Lvivska oblast, facilities have undergone comprehensive renovation to accommodate a social care facility. Thirty-seven beds have been provided, accommodation and workspaces for staff have been created, and a psychologist’s office has been fitted out. This has made it possible to ensure decent living conditions and to provide services for vulnerable groups.

Renovation work was also carried out at the hub in Makariv, Kyivska oblast, thereby improving the conditions for the provision of social and humanitarian services.



CASH ASSISTANCE

THE PROGRAMME COVERED A RANGE OF WORK FORMATS TO MEET THE BENEFICIARIES' NEEDS.



KEY FIGURES FOR 2025



75,492
registered beneficiaries of multi-purpose cash assistance



54,271
registered beneficiaries of rapid (emergency) cash assistance



10,159
registered beneficiaries of heating allowance



1,062
beneficiaries received housing rent assistance

MULTI-PURPOSE CASH ASSISTANCE

The Fund registered citizens to provide cash assistance to meet basic needs, amounting to 10,800 UAH per person. The support was directed towards the most vulnerable groups, including:

- newly arrived IDPs;
- those who have returned home after displacement;
- people who had left the country and returned to Ukraine.

During the 2025 registration cycle, approximately 129,700 people were registered for multi-purpose cash assistance across all regions of Ukraine, excluding the temporarily occupied territories, the Autonomous Republic of Crimea, Luhanska oblast and the city of Sevastopol. The largest number of applicants came from Kharkivska oblast (approximately 20,600).

EMERGENCY CASH ASSISTANCE

Emergency registrations of people who had evacuated from areas where an evacuation order had been issued, and those affected by shelling, accounted for 42% (~54,200) of all programme beneficiaries. Among them, ~6,100 people were registered in the central and western regions through the Fund's protection monitoring programme. These payments supported beneficiaries in critical situations caused by the war.

STRENGTHENING THE SECTOR

Much effort has been directed towards strengthening the capacity of local non-governmental organisations to implement cash and voucher assistance (CVA) programmes. An assessment of the organisational capacity of 15 local NGOs has been conducted. This has helped identify their strengths and key needs in CVA implementation. Based on the assessment, individual mentoring support for the organisations was launched, focusing on the practical aspects of implementing cash programmes.

Simultaneously, the team supported the operational and developmental work of a community of practitioners, which brought together 57 organisations and facilitated regular exchanges of experience. 30 participants have also attended two-day training sessions on CVA.

FOR RENT

In 2025, 387 households (1,062 people) began receiving cash assistance for housing rent to cover the costs for internally displaced persons for periods ranging from one to nine months in the Dnipropetrovska, Zaporizka, Kirovohradska, Poltavska, and Kyivska oblasts, as well as in the city of Kyiv.

The programme covered the cost of rent and utility bills for the participants' families. The amount of assistance was determined by UNHCR based on a study of the rental market in the target regions. All participating families demonstrated that they were taking steps to stabilise their financial situation in line with the project's agreed exit strategy. This will help them to cover their rental costs independently in the future.



1,898
visits by mobile groups



14
registration points



168,730
registration requests



2,794
calls to the UNHCR hotline



2,869
requests for emergency registration:

2,330 related to evacuation

539 related to shelling



FOR UTILITY BILLS

In Sumska, Kharkivska, and Dnipropetrovska oblasts, a cash assistance scheme has been launched for vulnerable groups (internally displaced persons and the war-affected population) to help them pay for utilities during the winter. Around 5,600 households, comprising approximately 10,100 people, received cash assistance to cover heating costs during the winter periods of 2024–2025 and 2025–2026, totalling approximately 90,200,000 UAH.



CASH FOR PROTECTION

THE PROGRAMME PROVIDED COMPREHENSIVE AND FLEXIBLE SUPPORT TAILORED TO THE INDIVIDUAL NEEDS OF BENEFICIARIES, TAKING INTO ACCOUNT THE CONTEXT OF DISPLACEMENT, SECURITY RISKS, AND HOUSEHOLDS' LEVELS OF VULNERABILITY.

It was implemented both in the oblasts most affected by the war and in the regions to which people had been evacuated from territories of active hostilities.



KEY FIGURES FOR 2025



4,190

beneficiaries received assistance



48,700,000+

UAH provided

The programme's main focus was on meeting the urgent needs of individuals and families who had been forced to leave their homes at short notice, often unable to take essential items, documents, or basic household goods. The most common requests concerned meeting basic needs following displacement, in particular the purchase of clothing, hygiene products, food, essential household items, and heating supplies.

There were many requests for reimbursement of costs associated with renting accommodation during forced displacement, as well as transport costs for evacuation to safer regions. Beneficiaries who suffered mine and explosive injuries and found themselves in difficult life circumstances were provided with additional support: for treatment, rehabilitation and the purchase of special non-medical equipment necessary for their safety and daily living.

A major part of the requests concerned coverage of accommodation rental costs during forced displacement, as well as transport costs for evacuation to safer regions. Beneficiaries who suffered mine-related injuries and found themselves in difficult circumstances were provided with additional support for treatment, rehabilitation, and the purchase of special non-medical equipment necessary for their safety and daily life.

The programme also responded to requests relating to the restoration of civil documents and technical documentation for residential properties, which was critical for accessing social security benefits, compensation schemes, and other public services. A separate strand involved supporting individuals in accessing justice and resolving legal issues arising from displacement or property loss.

Particular attention has been paid to cases of gender-based violence. Survivors who decided to leave their abuser were provided with cash assistance to rent safe accommodation. This support helped to reduce the risks of further violence, homelessness and social isolation, and also helped them regain control over their own lives.

In addition to addressing urgent humanitarian needs, the programme helped to strengthen the resilience of households following displacement. In particular, support was provided to help restore livelihoods through:

- livestock farming;
- the construction of greenhouses;
- the purchase of feed and basic equipment for small-scale farming.

This support helped to reduce the risks of food shortages, loss of income, dependence on humanitarian aid, and negative coping strategies. The resumption of economic activity contributed to the economic stabilisation of families, strengthened their self-reliance and facilitated their gradual integration into their new hromadas.



These measures made it possible to respond promptly to crisis situations, minimise risks to the lives and health of those affected, and support them on their path to recovery and stabilisation.



ECONOMIC INCLUSION

IN 2025, IN ADDITION TO PROVIDING ACTIVE EMERGENCY RESPONSE AND PROTECTION SERVICES, THE FUND CREATED OPPORTUNITIES FOR THE RECOVERY OF INDIVIDUALS AND HROMADAS. SPECIFICALLY, AN ECONOMIC INCLUSION PROGRAMME WAS IMPLEMENTED IN SEVEN OBLASTS OF UKRAINE.

TRAINING

- **582 people** in de-occupied hromadas in Kyivska, Kharkivska, Vinnytska, Mykolaivska, and Dnipropetrovska oblasts (twice as many as in 2024) completed the Right to Business training course on starting and developing their own businesses. They also received comprehensive support through consultations with business experts, work with a psychologist-coach, and assistance with legal matters.
- **205 graduates** received grants to start, support, or scale up their micro-businesses.
- **264 residents** of Kyivska oblast have completed short-term vocational retraining courses in six different fields. They were aimed at people who had lost their jobs or been forced to change careers as a result of the war, with a goal of increasing their employability and providing them with access to a stable source of income.



NETWORKING

Four networking events were organised: fairs showcasing ideas and opportunities for entrepreneurs from Kyivska, Kharkivska, and Vinnytska oblasts. These events served as platforms for presenting businesses, forging partnerships, exchanging experiences, and offering mutual support.

In February, the first Entrepreneurs' Forum of 2022 took place in Kharkiv — a key event for the regional business community, bringing together over 200 participants: representatives of local government, experts, and entrepreneurs. The event created a space for meaningful dialogue and the exchange of best practices between business and government, contributing to the development of the region's entrepreneurial ecosystem.



EMPLOYMENT ASSISTANCE

907 Ukrainians, mostly internally displaced persons, in Kyivska, Vinnytska, Kharkivska, Dnipropetrovska, Poltavska, Kirovohradska, and Zaporizka oblasts received various forms of employment support, ranging from consultations to comprehensive assistance. Thanks to the systematic work of career advisers, 230 people (25% of all those covered by the services) found employment and regained a stable source of income.

The Funds for Employment programme has helped 28 small businesses in Vinnytska and Kharkivska oblasts to formally employ 28 workers. The programme was implemented in collaboration with employment centres. It has bolstered the state-run eRobota programme.

In 2025, the programme's experts served on a working group tasked with developing the National Employment Strategy, advocating for the rights of IDPs.

Joint work with the State Employment Centre has been initiated to develop a methodology for applying the case management approach in employment.

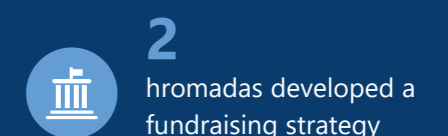
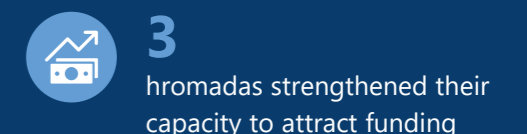
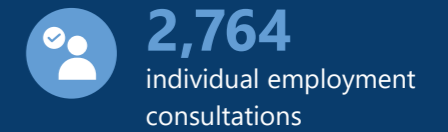
STRENGTHENING HROMADAS

In Makarivska and Irpinska hromadas of Kyivska oblast, expert guidance and a participatory approach were provided to develop fundraising strategies. The resulting documents were adopted and approved. This has provided the hromadas with a practical tool for mobilising resources for recovery and development.

A training course on project management and fundraising was held in Buchanska, Makarivska, and Irpinska hromadas for representatives of local self-government bodies and hromada activists, with follow-up expert support.



KEY FIGURES FOR 2025



SOCIAL COHESION

THROUGHOUT THE YEAR, THE PROGRAMME IMPLEMENTED ACTIVITIES IN THREE OBLASTS TO PROMOTE HROMADA INCLUSIVENESS.

THE AIM WAS TO INCREASE THE CAPACITY OF LOCAL AUTHORITIES TO ENGAGE DIVERSE SOCIAL GROUPS AND COMMUNITIES IN LOCAL DECISION-MAKING. IT ALSO HELPED TO FORGE STRONG VERTICAL AND HORIZONTAL SOCIAL TIES.



KEY FIGURES FOR 2025



30
integration events



1,000+
participants in integration events



10
training sessions



200+
training participants

INTEGRATION EVENTS

In 2025, the team organised 30 integration events in hromadas across Vinnytska, Dnipropetrovska, and Kyivska oblasts. They became a safe space for IDPs, veterans, their family members, and other hromada residents to meet, communicate, and build trust. Thanks to facilitated dialogue, participants were able to express their own needs, discuss them with local authorities, and seek solutions together.

Combining conversation with shared activities, such as fishing, sports, watching films, and other leisure pursuits, helped to foster informal bonds, a sense of belonging, and mutual support.

In collaboration with the NGO Dokudays, the Right to Protection movie club was established, where, as part of integration initiatives, legal awareness-raising activities were also carried out for the affected population of Buchanskyi raion in Kyivska oblast.

STRENGTHENING HROMADAS' CAPACITY

The programme has worked closely with hromadas to encourage residents to be more involved in local life, to support various forms of self-organisation, and to develop tools for grassroots democracy.

Training sessions were held on social cohesion, civic participation, accessibility, transitional justice, and memorialisation for representatives of hromadas, local authorities, initiative groups, IDPs and activists. Particular attention was paid to discussing sensitive issues affecting hromada life, creating a safe space for dialogue, and engaging those who are typically under-represented in local processes.

The programme supported the development of dialogue between different population groups, the strengthening of social cohesion, and the promotion of approaches based on participation, accessibility and consideration of the needs of different categories of residents. Through inclusive formats, training activities, and hromada engagement, it was possible to create a space to discuss shared challenges, find local solutions, and build trust between residents and representative bodies.

Taken together, all these activities form part of the programme's systematic approach, which aims to strengthen social cohesion, foster civic engagement and support models of local governance in which different sections of the population can participate fully in decision-making processes.



RESEARCH

A study assessing the losses caused by the Russian-Ukrainian war and the mechanisms for their compensation was conducted and presented at an expert discussion. On this basis, recommendations were drawn up, including proposals for improving legislation and its application in practice. These were sent to the Supreme Court of Ukraine and other key stakeholders.



CAPACITY BUILDING FOR LOCAL ORGANISATIONS

THE PROGRAMME WAS LAUNCHED IN JULY 2024. 2025 MARKED THE START OF ITS PRACTICAL IMPLEMENTATION, THE FIRST RESULTS, AND THE ENROLMENT OF THE FIRST BENEFICIARIES.

During this period, it was also possible to attract financial partners who share the commitment to developing and strengthening small organisations working within hromadas.



STRENGTHENING LOCAL POTENTIAL

CSOs participated in 18 webinars led by R2P's experts, who shared their practical experience. A total of 33 training sessions of various formats were also held, tailored to the organisations' needs.

CSOs received 919 hours of individual consultations from programme specialists and external experts. As a result of these consultations and mentoring support, 163 documents were developed, including operational, communication, and fundraising strategies, as well as internal policies (feedback systems, performance monitoring and evaluation, etc.).

The organisations also worked to improve their management structures, developing organisational charts and HR tools.

SUPPORT FOR LOCAL INITIATIVES

Over the course of the year, 45 CSOs received financial support totalling more than 22 million UAH through open grant competitions; these organisations are implementing projects in Chernihivska, Sumska, Kharkivska, Zaporizka, Dnipropetrovska, Mykolaivska, Donetska, and Khersonska oblasts.

They operate in the protection sector and provide direct services to beneficiaries, including IDPs, the war-affected population, children, people with disabilities, veterans, people in difficult life circumstances, and others.

During the preparation of grant agreements, CSOs received over 100 hours of consultations on improving their project applications.



KEY FIGURES FOR 2025



76

CSOs underwent organisational capacity assessments and received organisational development plans



88

CSOs participated in organisational development activities



33

training sessions were held



18

webinars on the exchange of experience were held



919

hours of consultancy were provided to CSOs



163

documents were developed for CSOs



45

grants totalling 22+ million UAH were awarded



20

CSOs received the Duty of Care support package

CAPACITY ASSESSMENT

Over the course of the year, 76 civil society organisations (CSOs) underwent an organisational capacity assessment and received organisational development plans. A total of 88 CSOs were involved.

PARTNERSHIP DEVELOPMENT

Introductory meetings were held between CSOs and R2P's regional teams in Zaporizhzhia, Dnipro, and Mykolaiv. Networking at the local level helped unite efforts to provide high-quality services to beneficiaries.

A particular achievement was the establishment of the First National PULSE Consortium, which brought together eight organisations working in humanitarian response and addressing pressing social issues. This is an example of a responsible partnership among national-level organisations that are ready to unite and work together in a coordinated manner.



DUTY OF CARE

A separate focus has been placed on initiatives to support CSO teams operating in frontline regions. Twenty organisations received protective equipment for their teams (body armour, helmets, tactical first-aid kits) and power banks (portable chargers and charging stations), which have become particularly important in light of russian attacks on critical infrastructure.

ADVOCACY FOR IDPS AND THE WAR-AFFECTED POPULATION

IN 2025, THE ADVOCACY PROGRAMME WORKED TO PROTECT THE RIGHTS OF IDPS AND THOSE AFFECTED BY THE WAR IN THE AREAS OF SOCIAL PROTECTION, HOUSING, PROPERTY AND LAND RIGHTS, LOCAL ADVOCACY, THE PROTECTION OF CHILDREN'S RIGHTS, AND THE PREVENTION AND COMBATING OF GENDER-BASED VIOLENCE.



KEY FIGURES FOR 2025



55

laws and regulatory acts have been reviewed by the programme's experts



3

public policy strategies received expert endorsement



28

analytical reports were prepared



5

advocacy events were organised



56

advocacy events were attended as speakers or moderators

MAIN RESULTS

Social protection

- Discriminatory requirements mandating the presentation of an IDP document and linking social benefits to a specific bank have been abolished.
- An audit of the Pension Fund's operations was carried out, revealing a systemic problem whereby insurance periods were not credited due to the employer's fault. The findings have been partially incorporated into draft Law No. 13705-d.
- The Fund has contributed to the development of the State Policy Strategy on Internal Displacement until 2031 and its implementation plan for 2026–2027.
- Guarantees of the continuity of social service provision have been strengthened through amendments to CMU Resolution No. 888 (CMU Resolution No. 626 of 30 May 2025), which include mandatory notification to service recipients and a mechanism for selecting an alternative service provider.

Housing, property, and land rights

- Proposals have been prepared for the European Commission's Shadow Report on the protection of property rights.
- The team contributed to the finalisation and preparation of draft law No. 12,377 On the Basic Principles of Housing Policy, for its second reading.
- Resolution No. 815 introduced the possibility of remote surveys of destroyed housing in areas where hostilities may take place.
- A study was conducted, National Compensation Mechanism for the Expropriation and Destruction of Real Estate: Experience, Challenges and Prospects.
- The eVidnovlennia programme has simplified the process of applying for compensation: the requirement for co-owners' consent has been abolished.

Local advocacy

- In 68 local authorities, 92 decisions were adopted to establish housing funds for the temporary accommodation of internally displaced persons.
- In 18 hromadas, advocacy efforts led to amendments being made to existing regulations governing the establishment of such funds.

Advocacy for the introduction of IDP needs assessments at the local level

- Support was provided to four hromadas in Vinnytska and Lvivska oblasts regarding the assessment of IDP needs, and reports and recommendations were prepared.
- Following the results of the IDP needs assessment, Pohrebyshchenska hromada amended its social protection programme, whilst Boryslavska hromada adopted an IDP support programme.
- In total, in 2025, 52 decisions were advocated to approve procedures for assessing IDPs' needs, with a view to further work to improve their lives within hromadas.

ADVOCACY AT THE INTERNATIONAL LEVEL

- The Fund's President, Oleksandr Galkin, participated in the Fifth Senior Officials Meeting on Humanitarian Issues in Brussels, emphasising the importance of providing effective support to people in Ukraine who continue to suffer from the war.
- Programme Coordinator Ksenia Gedz took part in a meeting in Brussels on the future of Ukrainians in the EU following temporary protection and their return to Ukraine.

NATIONAL AND LOCAL EVENTS

A national forum on access to the compensation mechanism was held. Four regional forums were held in Dnipro, Kharkiv, Kropyvnytskyi, and Vinnytsia, focusing on housing solutions, local support programmes, and the assessment of IDPs' needs.



IN LATE APRIL 2025, ARTEM, A 37-YEAR-OLD VETERAN, CONTACTED RIGHT TO PROTECTION. IN MARCH 2024, HE LOST HIS LEG (TOTAL AMPUTATION) WHILST CARRYING OUT A COMBAT MISSION. HE NOW USES A WHEELCHAIR AND HAS A GROUP I DISABILITY. HE LIVES WITH HIS MOTHER AND IS VISITED BY A SOCIAL WORKER DURING THE DAY.

Artem had to visit the hospital's rehabilitation unit every day. However, the building where he lives is not equipped to meet accessibility requirements: the flat is on the sixth floor, the entrance hall has high thresholds, and the ramp is too steep, making it impossible for him to get around unaided. The hardest part is getting home after his sessions.

The Fund's team joined in to offer support. Together with the specialists, a plan was drawn up: to teach Artem how to walk with crutches, maintain his balance, and prepare him for prosthetics, which had already been arranged with the clinic.

By the end of spring, there had been 14 trips to and from the hospital. After sessions, the team helped Artem go for walks, visit the supermarket, and gradually regain his independence. According to the rehabilitation specialist, he has made noticeable progress and is already able to walk on crutches with support.

By the end of July 2025, Artem had received a prosthetic limb and completed a course of rehabilitation. R2P provided transport from Kryvyi Rih to Dnipro: first for medical examinations, and later for the fitting of the prosthetic limb. Once the rehabilitation programme was complete, the Fund's team helped Artem return home.

*For the first time,
I felt that I was
not "alone" in my
experience.*

“
*Back
on Track*”

Artem's Story



ASSISTANCE TO VETERANS AND THEIR FAMILIES

A DIRECT CONSEQUENCE OF THE WAR IS THE CONSTANT INCREASE IN THE NUMBER OF MALE AND FEMALE VETERANS WHO HAVE BEEN DISCHARGED FROM MILITARY SERVICE, AS WELL AS THE FAMILIES OF VETERANS, SERVING PERSONNEL, THOSE KILLED IN ACTION, THOSE MISSING IN ACTION, AND PRISONERS OF WAR.

At the same time, local authorities do not always have sufficient resources or the capacity to support them adequately, particularly in small and remote hromadas.

Therefore, in 2025, Right to Protection provided direct services and strengthened the capacity of local self-government bodies and local civil society organisations, which are best placed to understand the needs of veterans and their families within their hromadas.

Support was mainly provided within Vinnytska, Dnipropetrovska, Chernihivska, and Sumska oblasts through mobile groups. Experts within them provided consultations, physical accompaniment to administrative and medical facilities, and referrals to rehabilitation services. In hromadas with limited infrastructure, mobile groups often acted as a single point of entry, helping people navigate complex systems and reducing barriers related to mobility, distance, or lack of information.



STRENGTHENING HROMADAS' CAPACITY

Eight hromadas in Vinnytska and Dnipropetrovska oblasts have received support in setting up working groups. With expert guidance from the Fund's facilitators, each of them developed a Roadmap for veterans, questionnaires to assess the needs of veterans and their families, and identified the next step as establishing Veterans' Councils as consultative and advisory bodies under local self-government bodies.

The Fund also provided advisory support to local authorities on integrating veterans' needs into the social services system, and organised training, webinars, and supervision sessions for service providers working with veterans and their families, including specialists supporting war veterans and demobilised personnel.



KEY FIGURES FOR 2025



1,590

legal consultations, including representation in court, were provided to veterans and their family members



860+

veterans and their family members facing difficult life circumstances received assistance in the form of individual or group social support or case management



2,100+

veterans and their family members received individual or group psychosocial support



300+

veterans and their family members attended the Strong Together information and awareness-raising sessions on gender equality and safety

CAPACITY BUILDING FOR VETERAN CIVIL SOCIETY ORGANISATIONS

As part of the support provided to ten local organisations, 36 standard operating procedures were developed in collaboration with them, and 240 hours of consultancy were provided. Representatives from these organisations also attended training sessions on organisational and institutional development.

DIRECT SERVICES

Such services included:

- legal and psychological support;
- social protection;
- cash assistance;
- monitoring of the situation regarding the protection of veterans at the hromada level;
- social cohesion initiatives;
- raising awareness of gender equality and safety.

The Fund was one of the few non-governmental organisations providing secondary legal aid and courtroom support for cases.

Social support for the most vulnerable, particularly veterans with disabilities and the families of those killed in action, was strengthened through the provision of cash assistance for protection. A total of 302 people received such aid, amounting to 2,884,200 UAH.

As families are the first to welcome veterans upon their return, attention was focused on information and awareness-raising activities on the themes of partnership, gender equality, and safety.

KHOSHYDEL'S FAMILY LIVED IN RWANDA: HIS PARENTS AND TEN CHILDREN. IN 1988, HE CAME TO UKRAINE TO STUDY AS PART OF A COLLABORATION BETWEEN RWANDA AND THE USSR. AFTER COMPLETING PREPARATORY COURSES IN KHARKIV, HE BEGAN HIS STUDIES AT THE KYIV NATIONAL ECONOMIC UNIVERSITY (NOW THE VADYM HETMAN KYIV NATIONAL ECONOMIC UNIVERSITY).

The plan had been to get an education and return home. However, everything changed dramatically with the outbreak of the Rwandan War. In 1994, genocide began in the country. His mother and some of his relatives were killed.

Returning home became impossible, and following the collapse of the Soviet Union, the situation of students from Rwanda remained unresolved.

"None of us thought at the time that the war would last so long. We all hoped that it would all end quickly and that we would finally return home," the man said.

Khoshydel remained in Ukraine, working and trying to build a life for himself. After the UNHCR began operating in Ukraine, he received assistance from the organisation. He was granted refugee status and issued a certificate, which he had to renew every five years. Throughout this time, he did not leave Ukraine and never saw his family again.

In 2006, he lost his sight, which made his situation even more difficult. Despite this, he aspired to become a Ukrainian citizen, having lived there for many years and having started a family. The process proved difficult: after his first application, he was told he would «never get it».

In 2008, Khoshydel sought assistance from the HIAS office in Ukraine (Right to Protection was established in 2013; prior to that, the Fund had been part of this organisation since 2001).

Since then, R2P has been assisting him in his attempts to obtain citizenship. In 2018, Khoshydel submitted another application, which was accepted. Despite passing all the checks, his documents were left pending the President of Ukraine's signature for a long time. Over the years, the Fund's specialists made repeated enquiries regarding the progress of his case. In the summer of 2025, after almost 40 years of living in Ukraine, Khoshydel was granted Ukrainian citizenship and a passport.

When I arrived in Ukraine, some of my acquaintances from Rwanda were sent to other republics. I was lucky, though — I ended up in Ukraine. I am glad that I have made some true friends here — Ukrainians with whom I studied at university and who helped me navigate this difficult journey. After almost 40 years apart, I dream of finally seeing my family in Rwanda again

“

You Will Never Get It

The Story of Khoshydel, Who Was Granted Ukrainian Citizenship



PROTECTION OF REFUGEES AND ASYLUM SEEKERS IN UKRAINE

IN 2025, THE FUND PROVIDED LEGAL AND SOCIAL SUPPORT TO REFUGEES AND ASYLUM SEEKERS IN UKRAINE AND ADVOCATED FOR THEIR RIGHTS.

R2P has made significant efforts to empower communities and create the conditions for beneficiaries to become self-sufficient.



RESEARCH AND ADVOCACY

- For the first time, a contribution was prepared for the Shadow Report on Chapter 24 of the European Commission's Report on Ukraine, focusing on systemic issues in the field of asylum and access to rights, which enabled the integration of issues relating to the protection of refugees and those seeking protection into the European integration monitoring process. The contribution to Chapter 23 on issues of access to citizenship for refugees and persons in need of subsidiary protection was updated.
- The AIDA Country Report on Ukraine 2024 was submitted to the European Council on Refugees and Exiles, providing the international expert community with an up-to-date analysis of asylum procedures, reception conditions, detention, and the content of international protection in Ukraine.
- Advocacy efforts were undertaken to resume the activities of the Public Council under the State Migration Service, which had not been functioning since 2022. Specialists in the field participated in a meeting of this council.
- Comprehensive monitoring of the State Migration Service's official communications was carried out to identify stigmatising and discriminatory rhetoric. Two submissions were made with recommendations to improve the terminology and approaches used in the SMS's public communications. This led to a noticeable reduction in the use of stigmatising terms in 2025.

KEY FIGURES FOR 2025



243
people supported



1,293
consultations provided



198
court cases



~140
training participants



35
judges participated in round-table discussions

EVENTS

- Around 140 staff members from the Secretariat of the Ukrainian Parliament Commissioner for Human Rights, lawyers from the free legal aid system, and the State Border Guard Service attended training sessions to enhance their knowledge of international protection.
- 35 judges from courts of general and administrative jurisdiction participated in roundtable discussions on standards for the protection of refugees and asylum seekers, organised jointly with UNHCR and the National School of Judges of Ukraine.



EVENTS FOR REFUGEES AND ASYLUM SEEKERS

- A series of events aimed at integrating refugees and asylum seekers and fostering a sense of community was organised in Kharkiv. These included volunteering to care for animals at a cat shelter and helping to keep the eco-park clean, during which participants had the opportunity to improve their communication skills. They developed culinary and creative skills during various masterclasses and honed job-seeking skills to find employment or support themselves through self-employment.
- A project management course for teenagers was completed in Drohobych during the summer. The presentation of mini-projects showed that all participants had learnt to work on their ideas and put them into practice for the benefit of their hromada.



INTERNATIONAL EVENTS

Sofia Kordonets, as Head of the programme direction, participated in the presentation of the report and recommendations at the 115th session of the UN Committee on the Elimination of Racial Discrimination. Following the event, the Committee published an alternative report by Right to Protection on the rights of refugees and asylum seekers, took into account the information contained therein, and developed and published relevant recommendations for Ukraine.





“ 30 Years Without Documents

Andrii's Story, Now a
Documentary Film

ANDRII LI HAS LIVED IN UKRAINE WITHOUT DOCUMENTS FOR OVER 30 YEARS. HE WAS BORN IN TAJIKISTAN WHEN IT WAS STILL PART OF THE USSR. AT THE AGE OF 17, HE MOVED TO KHERSONSKA OBLAST WITH HIS FAMILY. HIS PARENTS HAD SOVIET PASSPORTS, WHILST HE HAD ONLY A BIRTH CERTIFICATE.

Due to the lack of a procedure for recognising stateless persons and accessible information about their situation until 2021, the family was never able to obtain documents on their own. Their repeated appeals to various authorities were met with refusals.

Without documents, Andrii was unable to pursue higher education and had to settle for informal work. Because of his status, he was often paid less and made to work long hours. Life without documents meant a constant fear of checks, detention, or deportation.

It was only when he turned to Right to Protection in 2019 that things began to move forward. With the support of the Fund's specialists, Andrii began gathering documentation. In 2021, he was recognised as a stateless person. After three years and having obtained two residence permits in 2025, he was granted a permanent residence permit and was finally able to exercise his rights. In particular, at the age of 47, he officially registered with a doctor for the first time and received free medical care.

In 2025, the Babylon'13 film collective, in collaboration with the R2P, released a documentary about Andrii entitled The Stateless Person. The film recounts his experiences and his journey towards obtaining documentation.

"To talk about my problem and be heard, I agreed to appear in a documentary. Through this, I wanted to show people with similar problems that they can be solved, even if it is difficult.

You just have to not be afraid," added the main character of the film.

Andrii dreams of obtaining Ukrainian citizenship and a passport. He is currently preparing for his exams so that he can see this journey through to the end.

Statelessness is what has robbed me of many years of my life. What I could and wanted to do at 25 is almost impossible to do now at 48. While others were laying the foundations of their lives through education or a career, I did not have the chance. Now it feels as though I am constantly starting from the point where I should have been decades ago

PROTECTION OF STATELESS PERSONS

THE ACTIVITIES ENCOMPASSED COMPREHENSIVE SUPPORT FOR STATELESS PERSONS IN UKRAINE: LEGAL, EDUCATIONAL, AND SOCIAL ASSISTANCE, ADVOCACY FOR LEGISLATIVE REFORMS, AND CAPACITY-BUILDING FOR STATE BODIES.



ADVOCACY AND ANALYTICS

- The Preventing and Reducing Statelessness in Ukraine on the Path to EU Membership study analyses the similarities and differences between the legal regulation of statelessness in Ukraine and the approaches under EU law. Recommendations are provided on harmonising Ukrainian legal standards in this field with the relevant provisions of EU law.
- Participation in the preparation of the Shadow Report on Chapter 23 Justice and Fundamental Rights and Chapter 24 Justice, Freedom and Security of the European Commission’s Report on Ukraine’s progress within the framework of the European Union’s 2024 Enlargement Package. Experts provided an analysis of Ukrainian legislation and its implementation in the field of citizenship and migration policy, assessing compliance with European and international standards, particularly regarding access for LGBTIQ+ people and those at risk of statelessness to naturalisation and other fundamental rights.
- R2P’s experts submitted a request to the Cabinet of Ministers of Ukraine and lodged an appeal with the Supreme Court to address legislative inconsistencies



regarding the issuance of temporary residence permits to stateless persons subject to a valid decision on forced return, expulsion or entry ban. As a result, on 16 May 2025, the Cabinet of Ministers of Ukraine adopted Resolution No. 573 On Amendments to Certain Resolutions of the Cabinet of Ministers of Ukraine in the Field of Migration.

KEY FIGURES FOR 2025



1,254
beneficiaries



10,005
consultations



191
people received a Ukrainian passport (for the first time)



3
people were granted foreign passports (Moldova, Kazakhstan)



77
people were recognised as stateless



252
court cases concerning statelessness in which the Fund’s lawyers were involved



500+
participants in training sessions and events

STRENGTHENING THE CAPABILITIES OF STATELESS PERSONS

Weekly online meetings of the Ukrainian language conversation club were held, which helped participants to communicate in a friendly atmosphere and overcome the language barrier. Educational initiatives included a remote course on the history and fundamentals of the Constitution of Ukraine, as well as literacy classes for beneficiaries who were illiterate. As a result, two beneficiaries successfully passed the exam to assess their proficiency in Ukrainian, and one passed the tests on the fundamentals of the Constitution and the history of Ukraine.

INTERNATIONAL COOPERATION

The Fund is a member of the following international networks and organisations working to combat statelessness in Europe and worldwide: the Global Alliance to End Statelessness, the Apatride Network and PICUM. R2P is a member of the Advisory Committee of the European Network on Statelessness.



EVENTS

Around 360 representatives of state and local government bodies (including representatives of the Office of the Verkhovna Rada Commissioner for Human Rights, staff from the Civil Registry Offices and child welfare services, lawyers from the free legal aid system, and judges) participated in 13 training sessions to improve their knowledge and skills in the field of protecting the rights of stateless persons and preventing statelessness.

On 12 December 2025, the public premiere of the short documentary film, The Stateless Person, took place at the Zhovten cinema. The film was produced by Babylon’13 in collaboration with R2P. The picture tells the true story of Andrii Li, who has no citizenship and has lived without documents in Ukraine for over 30 years.

Watch:



MARIIA CONTACTED THE R2P REPRESENTATIVE OFFICE IN POLAND AFTER HER APPLICATION FOR THE 800+ BENEFIT WAS REJECTED AND HER APPEAL WAS DISMISSED. THE DECISION WAS BASED ON INFORMATION IN THE BORDER GUARD DATABASE STATING THAT SHE WAS UNDER TEMPORARY PROTECTION IN ANOTHER EU COUNTRY.

The data was incorrect. However, it was precisely because of this technical discrepancy that Mariia was unable to exercise her right to child benefit for two years.

During the consultation, the specialist, Oleksandra:

- analysed the situation;
- explained the legal grounds for the refusal;
- outlined the next steps.

With the specialist's support, Mariia prepared an official appeal to the Border Guard, providing a proper justification and a set of supporting documents. As a result, the incorrect information in the system was corrected.

Following the correction of her details, Mariia received the 800+ payment for the period covered by the previous rules (up to February 2026).

This case confirms that professional legal support and effective communication with government bodies enable the effective restoration of infringed rights and the rectification of administrative errors that, without proper assistance, may remain unresolved for years.

When my claim was rejected, I did not understand what had happened, as I had never applied for temporary protection in another country. Because of this mistake, I was unable to receive child benefits for two years. Thanks to Oleksandra's advice and support, I was able to draft an appeal, correct the information in the system and have my rights reinstated



A System Error — Two Years Without Support

The Story of a
Beneficiary from Poland



SUPPORT FOR UKRAINIAN REFUGEES ABROAD

THE REPRESENTATIVE OFFICE OF R2P HAS CONTINUED ITS ONGOING EFFORTS TO SUPPORT UKRAINIANS IN POLAND.

A key milestone was being granted the status of a public benefit organisation (OPP), which confirms the transparency of its operations and entitles it to receive 1.5% of personal income tax (PIT) from taxpayers in Poland.



KEY FIGURES FOR 2025



829
beneficiaries received legal aid



1,348
legal consultations were provided



281
beneficiaries received psychological support



693
individual psychological consultations were held



2,200+
participants in group consultations



9,673
unique users of the chatbot on Telegram and Facebook

LEGAL AID

The Fund's lawyers provided advice and, in complex cases, comprehensive legal support, including assistance with drafting applications and appeals to government bodies. The topics covered included:

- immigration law;
- employment and labour rights;
- social benefits and pensions;
- medical services;
- housing issues;
- child protection;
- family matters and the processing of personal documents.

ADVOCACY

Advocacy efforts focused on monitoring legislative changes, formulating public policy recommendations, and representing the views of the Ukrainian community in decision-making processes.

The Fund's representatives were actively involved in the work of relevant working groups. Together with partners, systematic solutions were developed to improve migrants' and refugees' access to legal, social and information support.

R2P joined the public consultation on the principles of migration policy and methods of its implementation, presenting proposals and comments that reflect the needs of Ukrainians in Poland.

The Fund raised pressing issues facing the Ukrainian community during the 8th Inter-sectoral Round Table on the Integration of Migrants and Refugees.

The 60+ Self-Advocates and Spokespersons Club was established to develop skills in self-representation, civic engagement, and participation in public dialogue, amplifying the voices of older people and ensuring the effective protection of their rights.

These activities contributed to strengthening a systematic approach to protecting Ukrainians' rights in Poland and fostering a partnership-based dialogue between civil society and the state.

PSYCHOLOGICAL SUPPORT

Psychologists worked with adults and children through individual and group sessions, both in person and online. One-on-one counselling involves one or several appointments, depending on individual needs.

Group activities included stress-reduction sessions, emotional management, psychological workshops for parents and children, as well as programmes for children and teenagers of various ages. Particular attention was paid to topics such as adaptation, overcoming the traumatic experience of war, and tackling bullying at school. Over 40 such events were held throughout the year.



SUPPORT FOR ENTREPRENEURSHIP

For many Ukrainians in Poland, self-employment has become the only route to employment and financial stability, which is why the Fund has supported them by launching:

- an entrepreneurship course for people who have come to Poland as a result of the war;
- a mentoring programme for successful graduates of the business ideas competition.

COOPERATION WITH PARTNERS

The Fund's lawyers provided expert advice to partner organisations and institutions, including the Helpline for Ukrainians at the Embassy of Ukraine in Poland, and took turns on duty at the Labour Offices. The Fund's Director joined the board of Skills Alliance — a partner network that aims to support the employment and self-employment of Ukrainians in Poland.

MONITORING, EVALUATION, AND ACCOUNTABILITY

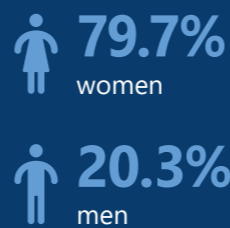
THROUGHOUT THE YEAR, THE MEAL TEAM COLLECTED AND ANALYSED BENEFICIARIES' VIEWS ON THE AID AND SERVICES THEY RECEIVED. DATA FROM STANDARDISED SURVEYS CONDUCTED IN 2025 WERE CONSOLIDATED FOR THE ANALYSIS.

SAMPLE COMPOSITION AND METHODOLOGY

The analysis was based on four integrated indicators reflecting key aspects of interaction with beneficiaries: respect and dignity, safety, satisfaction, and relevance. The questionnaire items were rated on a standardised four-point scale, with 4 being the highest and 1 the lowest.

Data collection: primarily telephone interviews conducted one month after the provision of assistance/services.

Sample: representative with a 95% confidence level (margin of error 6.5%).



KEY INDICATORS

RESPECT — 3.98 / 4.0

In most oblasts, the score reached the maximum possible — 4.0. The minimal variation in the data confirms a consistently high standard of ethical interaction.

SAFETY — 3.88 / 4.0

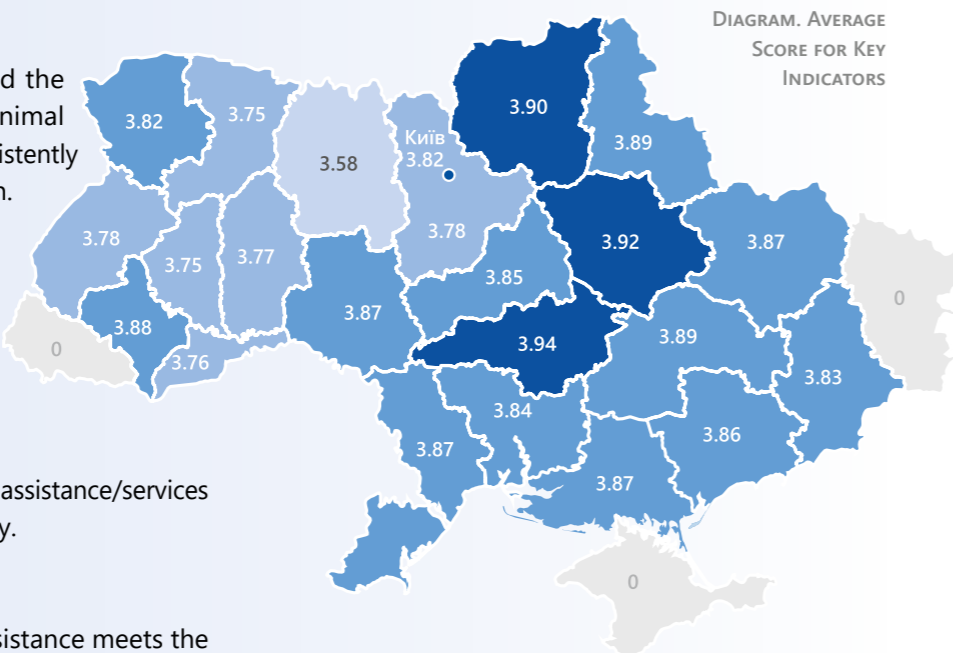
This indicator confirms that the Fund's activities do not create additional risks (Do no harm).

SATISFACTION — 3.86 / 4.0

This indicates the high quality of the assistance/services provided and operational efficiency.

RELEVANCE — 3.77 / 4.0

This indicator confirms that the assistance meets the priority needs of the majority of beneficiaries.

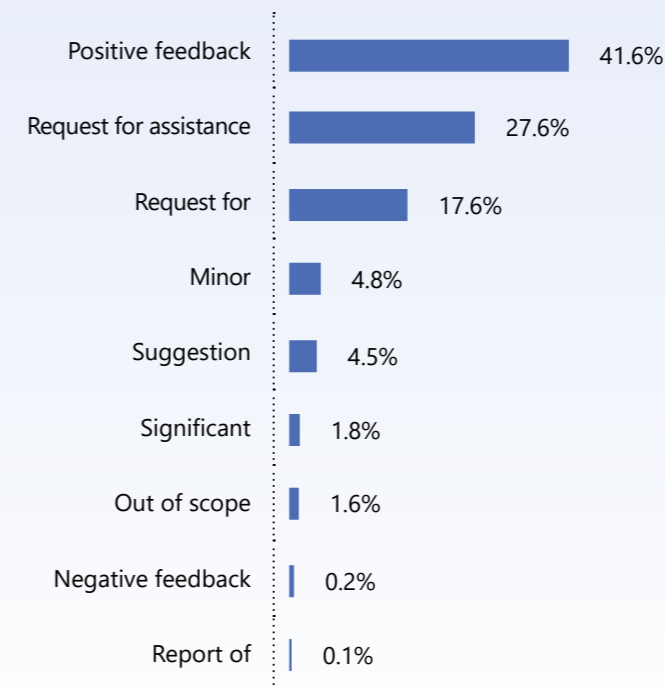


FEEDBACK AND COMPLAINTS

IN ITS COMMITMENT TO MAXIMUM TRANSPARENCY AND ACCOUNTABILITY, THE FUND PROVIDES A FEEDBACK AND COMPLAINTS MECHANISM. VARIOUS CHANNELS ARE USED TO ENSURE ACCESS FOR AS WIDE A RANGE OF BENEFICIARIES AS POSSIBLE.

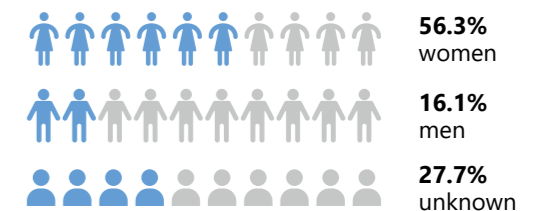
A total of 6,073 enquiries were received during 2025. The majority of these were positive feedback and expressions of gratitude for the assistance and services provided. Requests for assistance most frequently concerned legal, financial and material support, as well as social services. Requests for information mainly covered the activities of programmes and projects (i.e. the scope and specific features of the assistance and services provided). All complaints (minor and major dissatisfaction, as well as reports of violations) were dealt with in accordance with the procedure. Most frequently, they were concerned with organisational issues and project conditions.

Where applicants provided contact details and consented to feedback, they were informed of the outcome of the review.

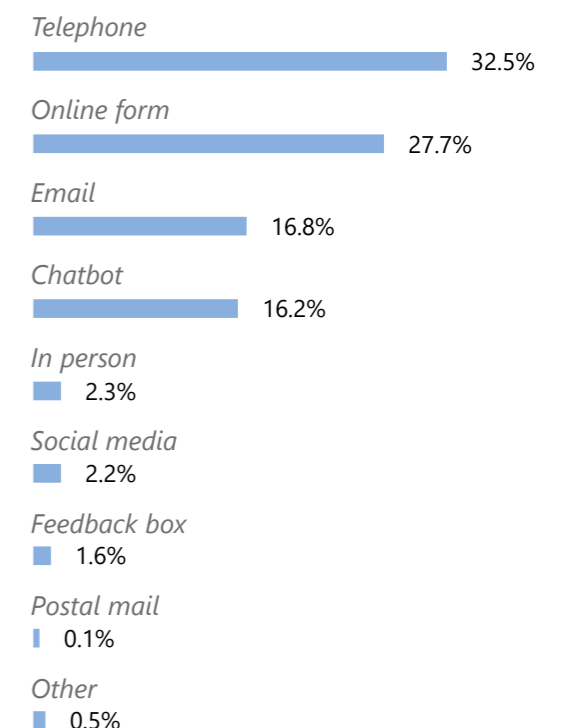


The vast majority of enquiries came from the Fund's beneficiaries (89%), although hromada representatives, partners, and others also used the feedback and complaints mechanism.

More than half of the enquiries came from women (56.3%).



Enquiries were received through a variety of channels. The most popular were: telephone, online forms, email, and the chatbot on the Fund's website.



These reports are of vital importance to the Fund. They have served as the basis for changes to communications and the implementation of projects and programmes; they have also led to internal training and other corrective measures aimed at improving the quality and relevance of our work for the benefit of our beneficiaries.

BEFORE THE FULL-SCALE INVASION BEGAN, NATALIYA MYKHAILOVSKA LIVED AND WORKED IN HER HOMETOWN OF KRAMATORSK. SHE ORIGINALLY TRAINED AS AN ECONOMIST. SHE HAD NO PLANS TO PURSUE A CAREER IN THE HUMANITARIAN SECTOR. HOWEVER, THE WAR RADICALLY CHANGED HER FAMILY'S LIFE.

In the spring of 2022, due to the security situation, Nataliia and her family were forced to leave their hometown and move to the safer city of Vinnytsia. It was there that she first became involved in humanitarian work and began collaborating with Right to Protection.

Initially, Nataliia worked on the Protection Monitoring programme before later joining the Fund's team of social workers. However, her life took another dramatic turn — she fell seriously ill. As recently as Tuesday, Nataliia had been at work, but two days later, she was on a drip and completely bedridden.

"The doctors told me I had an aggressive autoimmune disease. The treatment lasted seven months. During that time, my colleagues were a huge source of support: they constantly messaged me and visited me. I was a displaced person in a new city, and on top of that, I was seriously ill. But that support helped me get through it," — Nataliia.

In August 2025, she underwent a course of rehabilitation at a specialist centre. She is now able to move around independently again.

Nataliia has gradually returned to an active life. Due to her illness, she was unable to continue working «in the field», but she has joined R2P's administrative team and is continuing her professional development.

I have lots of plans: I am always learning, and I recently completed a Master's degree in Social Work, Social Pedagogy, and Practical Psychology. Through my work at the Fund, I help people. And now I feel that people have helped save me

People Helped Save Me

The Story of a Fund's Employee

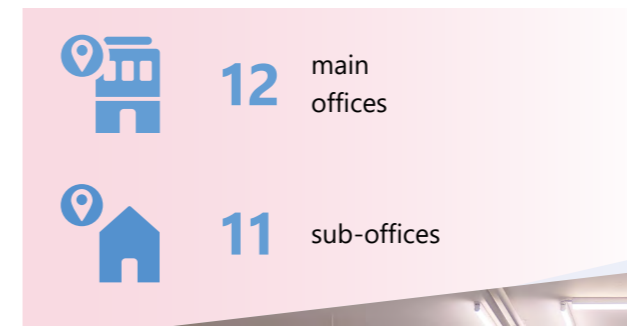


THE FUND'S TEAM



Among them, **180 people** (104 women and 76 men) underwent specialist training to work in emergency teams:

- Among them, 33 women and 16 men completed the training in 2025



SUPERVISORY BOARD

THE SUPERVISORY BOARD IS A GOVERNANCE BODY CONSISTING OF EXTERNAL EXPERTS WHO MONITOR THE IMPLEMENTATION OF THE STRATEGY AND BUDGET, ENGAGE IN DISCUSSIONS AND PROVIDE RECOMMENDATIONS ON THE FUND'S DEVELOPMENT DIRECTIONS.

The year 2025 proved to be a real test for the global humanitarian system: cuts in international funding, project suspensions, and the restructuring of established support mechanisms. All this required organisations not only to demonstrate resilience, but also to adopt a fundamentally new level of strategic thinking. Right to Protection not only withstood these challenges but also confirmed its ability to operate and develop, even under the most difficult circumstances.

Consolidation was Right to Protection's key response to the crisis. The establishment of the First National PULSE Consortium demonstrated that Ukrainian organisations are capable of independently shaping the architecture of humanitarian response and taking the lead in the sector. At the same time, the launch of systematic support for veterans and their families demonstrates the ability to identify new social needs in a timely manner and respond to them effectively.

In 2025, the Fund maintained transparency and accountability as fundamental principles of its work, as confirmed by independent national recognition. This is the key to building trust among both beneficiaries and partners.

The team's unwavering commitment to its mission, professionalism, and compassion remain the organisation's most valuable assets. It is precisely this that makes R2P a reliable source of support for those who need it most.

Jock Mendoza-Wilson

Head of the Supervisory Board, Director of International Relations and Investor Relations at SCM



JOCK MENDOZA-WILSON

Head of the Supervisory Board, Director of International Relations and Investor Relations at SCM



MARK HETFIELD

Deputy Chairman of the Supervisory Board, Chairman of HIAS



YEVGEN POLTENKO

Member of the Supervisory Board, Project Manager at Watu Africa



TETIANA PECHONCHYK

Member of the Supervisory Board, Chairman of the Board of the Center for Human Rights ZMINA



HARDIN LANG

Member of the Supervisory Board, Vice President for Programs and Policy at Refugees International

ORGANISATIONAL DEVELOPMENT

In 2025, Right to Protection continued to strengthen its internal resilience and adaptability, transforming its management processes into tools for providing the most effective assistance in times of war.

STRATEGIC MANAGEMENT

A strategic session was held in Ukraine with the extended management team, focusing on scenario planning for developments during the war. During the session, various scenarios for how the situation might unfold in a wartime context were examined. At the same time, strategic planning took place for the Representative office in Poland. The result is a development and fundraising strategy up to 2028.

A comprehensive operational planning system has been introduced, including annual plans for all departments and quarterly reporting and review meetings for programmes. At the end of the year, programme planning for 2026 was carried out.

In addition, the Fund's programme structure was transformed to improve coordination between programmes, reduce process duplication, and ensure more efficient use of resources.

Based on these developments, a communication strategy was developed, and work began on establishing an internal communication system.

FUNDRAISING AND COMMUNICATIONS

In November 2025, the Fund launched a new fundraising initiative via the GlobalGiving individual donations platform, launching the Right to Dignity campaign in support of the Home Care service. The beneficiaries are older people with limited mobility who live in frontline areas or are internally displaced persons. This initiative is part of our efforts to diversify funding sources and develop our work with individual donors.

PROCESS OPTIMISATION AND DIGITALISATION

In 2025, a process department was established within the Fund. Within a relatively short period, 11 key processes were documented and optimised. In some cases, this resulted in a reduction in time spent by tens or even thousands of hours per month.

At the same time, the internal regulatory framework was updated to ensure transparency and flexibility in management. Two new regulations were approved, and 18 amendments were made to existing policies and procedures, establishing current standards and operational procedures.

Routine work was simplified by the Tally digital platform. It took over data collection and significantly reduced the volume of manual operations. And to ensure the team had convenient access to internal information, a corporate portal was launched. It contains policies and training materials, a contact directory, an events calendar, announcements, and more.

Particular attention was paid to information security. The team underwent specialised training, which helped to strengthen data protection.

DUTY OF CARE

Special attention has been paid to team development and support: training sessions for managers, team meetings, and staff support initiatives have been held, including trips to summer camps for employees' children from frontline regions.

Since November, the Fund has been running a programme dedicated to the team's well-being. Psychologists have been brought in to provide individual and group support on personal and professional matters.

TRANSPARENCY

Regular governance was ensured: monthly meetings of the Management Board and quarterly meetings of the Supervisory Board, as well as regular meetings between the Executive Board and the team.

COMMUNICATION RESULTS



THE FUND IN THE MEDIA



4,000+

times R2P was mentioned in the media

TOP MEDIA MENTIONING THE FUND

- 1 Suspilne
- 2 Novyi Kanal
- 3 Hromadske
- 4 NV
- 5 ICTV
- 6 Espresso
- 7 Kyiv 24
- 8 RBC-Ukraine
- 9 Rubryka
- 10 ShoTam
- 11 Ukrainska Pravda
- 12 Fakty
- 13 Other TV channels of the Edyni Novyny national telethon

COMMUNICATION CAMPAIGNS

RAISING AWARENESS OF STATELESSNESS THROUGH FILM

In 2025, Right to Protection, in collaboration with the Babylon'13 film association, released the short documentary, The Stateless Person. The picture's main character is Andrii Li, a beneficiary whom the Fund is helping with the documentation process. The movie was created to draw attention to the issue of statelessness and illustrate it through the personal story of a man navigating the difficult journey of obtaining documents. The campaign was divided into two phases, which allowed for sustained focus on the issue of statelessness and a gradual expansion of the audience.

The first private screening of the film took place in June during the Docudays UA International Human Rights Documentary Film Festival as part of the Rights Now! 22 human rights programme. The film's official premiere took place in December, with MEGOGO serving as the event's media partner.

Expert discussions were held during both events, featuring the director, the film's protagonist, and human rights defenders from the Fund and partner organisations. Among the guests were representatives of state bodies.

On 15 December, the film was made publicly available on the Fund's YouTube channel. The movie trailer, with a link to the full version, was distributed via paid channels (YouTube advertising). The campaign received four times the average projected number of clicks.

Additionally, the film was posted on MEGOGO. The service promoted the film on its website for two weeks and sent out a newsletter to 209,460 users featuring an advertising banner for the picture.



1,015,181

views of the trailer on YouTube

24

posts on media and partner websites

~1,300

views of the film on YouTube and MEGOGO

THE PEOPLE ARE SUPPORT SOCIAL CAMPAIGN

The aim of the campaign was to promote unifying narratives, showing that despite our different experiences, we are all united by the need for support. The war has affected everyone. We all have our own pain, but at the same time, we share the power of compassion, care, and mutual support. The video features veterans, internally displaced persons, military families, people who have survived occupation or loss, as well as volunteers.

The videos were granted public service announcement status by the National Council of Ukraine on Television and Radio Broadcasting, enabling them to be broadcast on the Suspilne network channels, as well as on screens at railway stations (Lutsk, Kharkiv, Lviv), on regional trains and on Intercity services.

The ShoTam media outlet joined the campaign's systematic promotion. Together, a series of six video stories featuring heroes and heroines was published on social media, averaging over 12,000 views.

~2,300,000

video views on YouTube and Meta

70

publications in the media and on partner platforms

ЛЮДИ — ЦЕ ОПОРА



THE FUND'S OWN CHANNELS

Number of subscribers

Facebook
40,089
+5,727

Instagram
13,108
+4,241

The Psychologist in Touch Instagram
3,460
+632

LinkedIn
2,318
+959

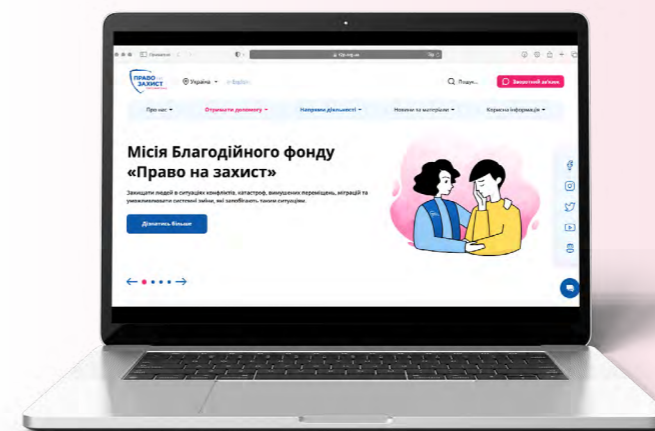
YouTube
3,497
+889

THE FUND'S WEBSITE:

635,833 Number of users

9,763,844 Number of impressions in Google Search

380,814 Number of clicks on Google Search



2025 BUDGET

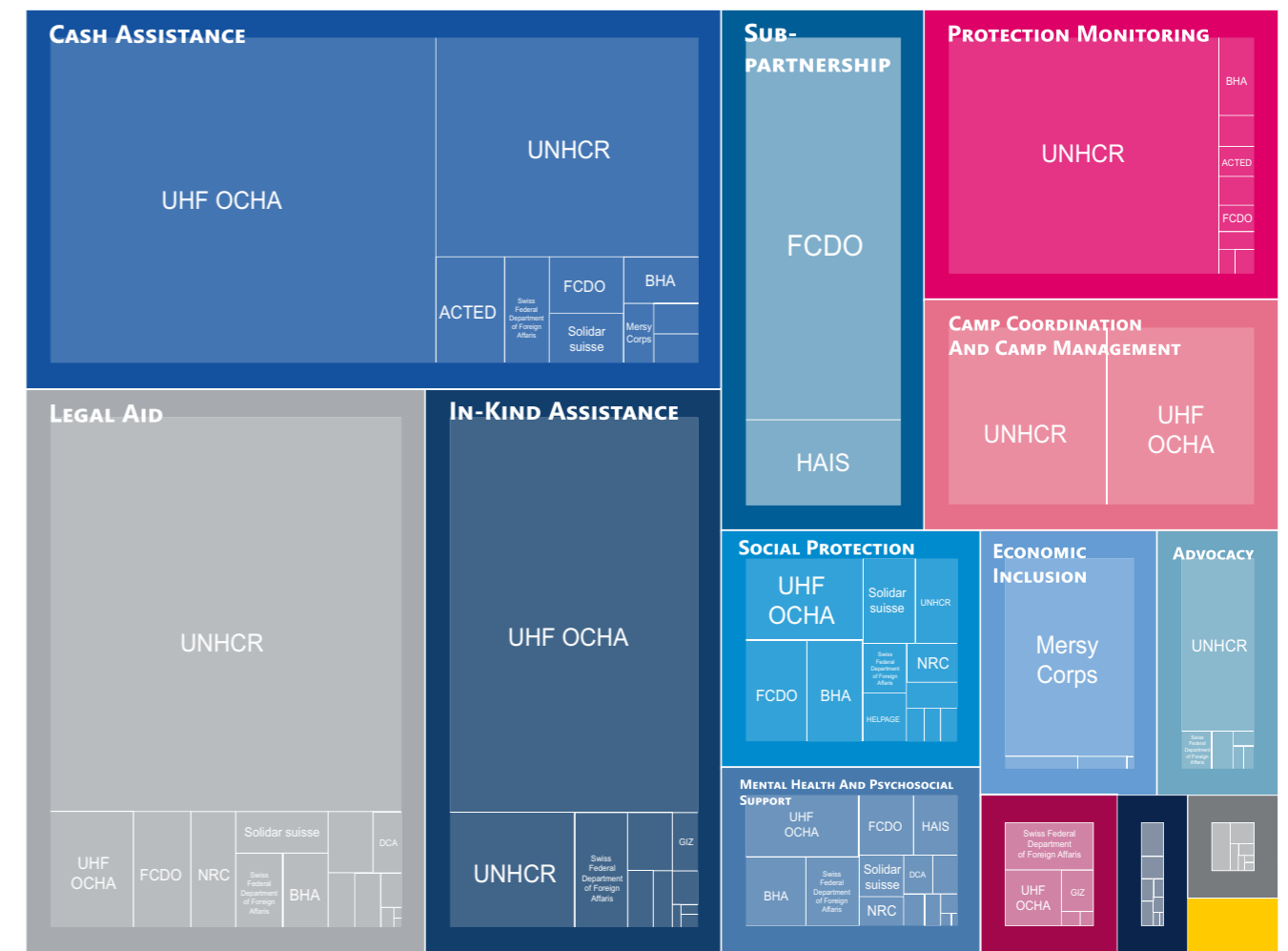
Activities in Ukraine

Partner	Budget, UAH			
	2022	2023	2024	2025
ACTED	62,668,483	121,676,907	258,166,228	22,808,311
Action Against Hunger		650,697	5,924,040	
AWO International		15,172,188	24,114,209	23,308,374
BHA		8,773,173	92,486,414	
CARE		26,834,849	839,370	
Charles Stewart Mott Foundation			6,380,636	3,926,397
DCA	2,391,711	16,290,059	9,145,428	8,755,523
ECRE	585,426	289,532	90,066	99,790
ENS	23,923			
European Commission	5,185,263	6,290,279	911,920	
FCDO				156,364,369
GIZ	2,689,979	4,097,867	3,686,372	11,455,109
GlobalGiving				1,355,181
GOAL	13,010,752	11,358,334	10,355,953	3,323,113
HELPAGE	10,662,644	27,230,056	10,256,214	10,824,677
HIAS	46,916,272	125,239,400	3,161,491	47,209,576
HILTON - Conrad N. Hilton Foundation		18,231,034	887,219	
Integrity Action				6,000
IOM	47,646	1,903,974	15,500,348	
IRC	12,596,174	35,328,499	32,861,424	
Mercy Corps		5,164,217	13,259,069	58,805,052
NRC	6,645,162	10,292,559	17,235,066	14,517,504
PEACE WINDS JAPAN	1,479,247	85,059,743	23,393,343	
PIN	31,529,891	44,844,158	58,157,920	733,025
Save the Children International in Ukraine (SCI)	15,035,712	204,842,003	148,584,189	
SAVE THE CHILDREN, UK			2,822,577	1,846,450
Schöck-Familien-Stiftung gGmbH		446,616	355,083	
Sigh of Hope				250,194
SOLETERRE ETS				660,045
Solidar Suisse				49,723,026
Swiss Federal Department of Foreign Affairs	7,528,350	42,980,809	63,666,054	70,169,432
UHF OCHA	12,481,224	3,483,296	373,074,780	489,571,800
UNDP			369,630	1,571,270
UNHCR	279,457,030	463,128,345	442,397,813	558,038,206
UNICEF				2,217,964
US DEPT OF STATE		566,277	369,215	45,608,277
USIP	1,565,640	2,420,048	1,807,475	2,589,317
ISAR Ednannia		553,163	129,089	
International Renaissance Foundation		558,807	694,581	
Agro-Industrial Holding "Astarta-Kyiv"	110,973			
Others	65,625	2,771,532	324,019	
Total	512,611,502	1,286,478,420	1,621,407,233	1,585,737,982

Activities in Poland

Partner	Budget, UAH	
	2024	2025
Berlin Governance Platform	790,404	
HIAS	17,501,019	
UNHCR Poland	452,115	
Own Funds (R2P Ukraine)	3,152,925	4,238,780
GlobalGiving		5,280,506
Save the children		1,887,408
EUROPEAN BANK FOR RECONSTRUCTION AND DEVELOPMENT		1,549,308
Total	21,896,463	12,956,002

ACTUAL EXPENDITURE ON PROGRAMMES



- Gender Equality And Safety
- Social Cohesion
- Capacity Building For Local Organisations
- Assistance To Veterans And Their Families

CHARITABLE FUND

RIGHT TO PROTECTION



r2p.org.ua



[right2protection](https://www.facebook.com/right2protection)



[right2protection](https://www.instagram.com/right2protection)



[R2Protection](https://twitter.com/R2Protection)



If you feel that representatives of Right to Protection have violated your rights while performing their duties, or if you have observed inappropriate behavior, please contact us!



complaint@r2p.org.ua



[099 217 58 95](tel:0992175895)

You can also submit a thank-you note, suggestion, inquiry, or complaint by clicking the Feedback button on our website via the QR code:

