

CROSSING THE CONTACT LINE:

November 2019 Snapshot

- The Cabinet of Ministers of Ukraine Resolution №815 came into force on November 28 with a significant number of amendments included. Although some of the amendments facilitated the crossing procedure for children under the age of 14, the other ones complicated it for those over the age of 14 who did not obtain an internal passport yet. Cases of civilians with such children being denied access to GCA* were observed since then.
- The completion of the reconstruction of the bridge at Stanytsia Luhanska EECP was officially announced on November 20. The reconstructed bridge remains pedestrian-only, however it is claimed that an ambulance or small vehicle can drive through if necessary.
- Conditions in waiting modules at Marinka EECP have worsened: most heaters do not operate; almost all of the wooden benches are broken.
- Electricity disruptions were happening at Marinka and Maiorske EECPs, interrupting the operation of control procedures. Thus, people at Marinka EECP were crowding in the modules, which led to stuffiness and elderly feeling unwell. Disruptions at Maiorske took up to a day, causing the temperature decrease in waiting modules, sanitation modules and SES tents.
- The share of complaints about long lines in NGCA considerably increased at Hnutove, Novotroitske and Maiorske EECP (by 20% in average). However, the reasons of such increase are unknown due to the lack of information from NGCA.
- Two bomb shelters were in construction at Novotroitske EECP during the reporting period.

¹The findings of the monitoring should not be directly extrapolated onto the entire population of NGCA residents and IDPs as not all of them are travelling through the contact line.

* (N)GCA – (non-)government-controlled areas

1,162,000 CROSSINGS



More statistical data are available on the Eastern Ukraine Checkpoint Monitoring Online Dashboard – http://bit.ly/CP_Monitoring_2019



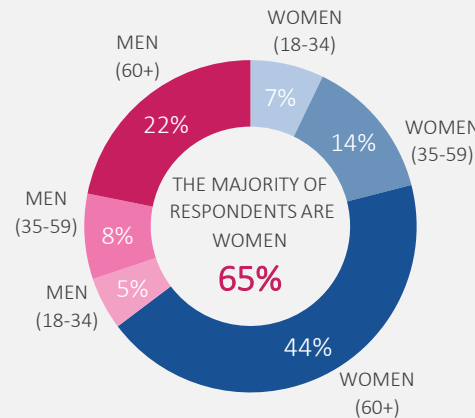
2,276
Individuals surveyed by R2P in November¹



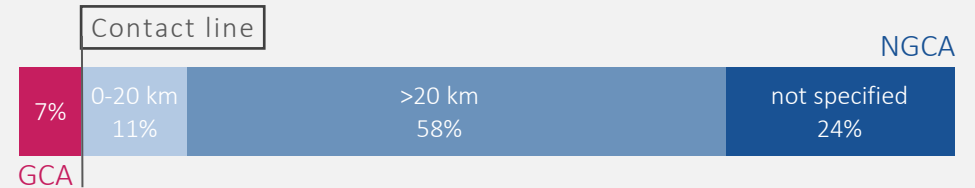
The water supply to sanitation modules was restored at Marinka EECP on November 21 as the reconstruction of the water well was completed



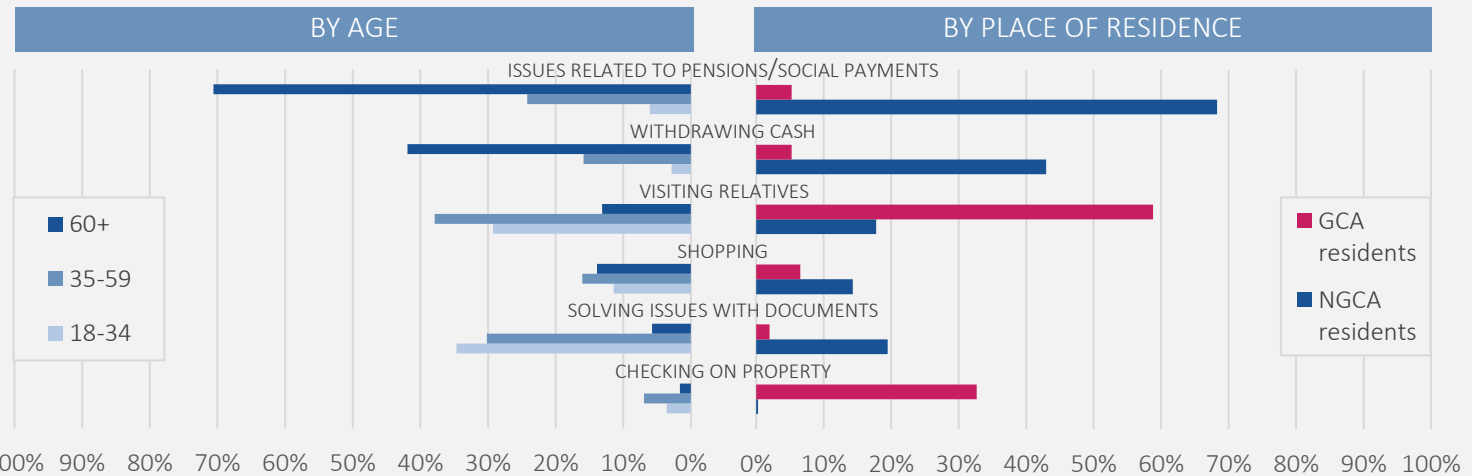
Reconstruction of the bridge at Stanytsia Luhanska was officially completed on November 20



CURRENT PLACE OF RESIDENCE



MOST FREQUENT REASONS FOR CROSSING



EECP – entry-exit crossing point

CG – Coordination Group

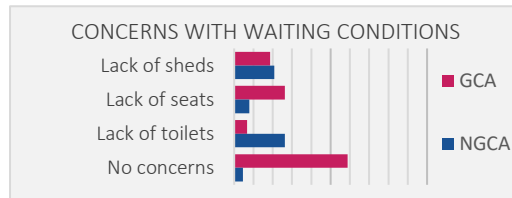
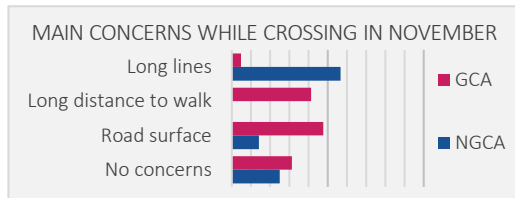
SES – State Emergency Service

SBGS – State Border Guard Service

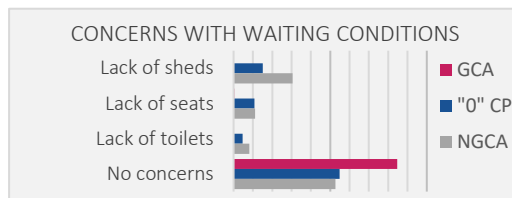
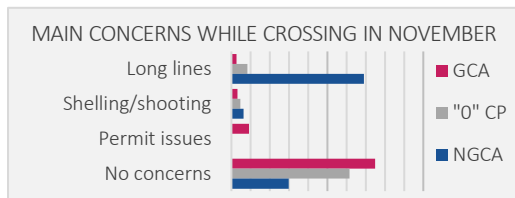
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CONCERNS AND DURATION OF CROSSING

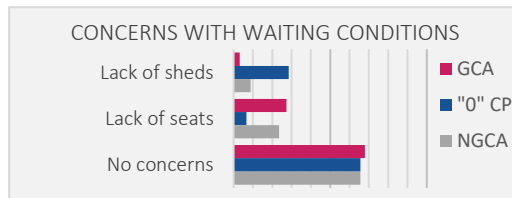
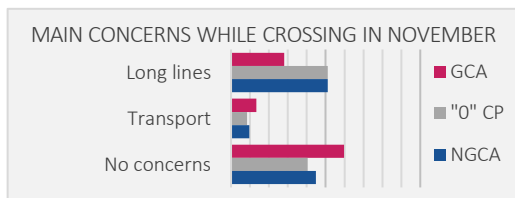
HNUTOVE



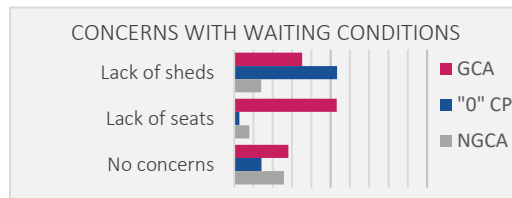
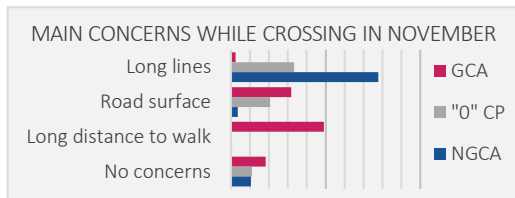
MAIORSKE



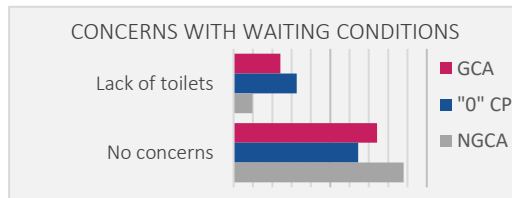
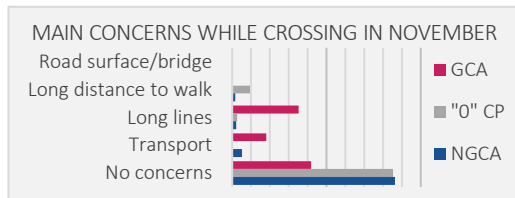
MARINKA



NOVOTROITSKE



STANYTSIA LUHANSKA



INCIDENTS AND OBSERVATIONS AT EECPS

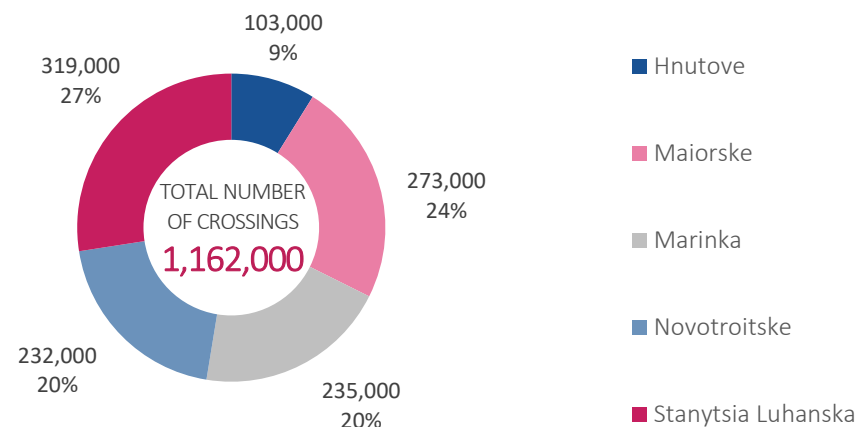
- Two men of older age died at Stanytsia Luhanska EECP (on November 16 and November 17). The preliminary cause of death in the second case was a heart attack and the first one is unknown.
- According to civilians traveling to GCA at Maiorske EECP on November 12, a person died at Horlivka checkpoint (in NGCA) and three individuals were taken by ambulance, however there was no information about these incidents in public sources.
- Monitors highlighted some issues observed in the SES tent at Maiorske EECP: as there is no fuel for the heating blower it is only heated by a heat fan. The blankets for civilians who have to stay overnight have not been washed in years that they are in use, which makes them a health risk.

ACCESS TO INFORMATION

- 78% of all respondents stated that the information provided at the EECP was sufficient, mostly at Stanytsia Luhanska (94%) EECP.
- The lowest number of the respondents who stated that their information needs were satisfied was observed at Novotroitske EECP (61%). Most respondents who indicated lack of information at this EECP mentioned direction signs (17%); information about services available at the EECP (9%); bus schedule (9%) and contacts for raising complaints (8%).

NUMBER OF CROSSINGS²

The number of crossings dropped by **76,000** in comparison to the previous month. Compared to the previous year (November 2018), the number of crossings increased by **14,000**.



²General statistics on crossings are available at the UNHCR dashboard visualizing data from the State Border Guard Service. <https://goo.gl/TZbU8c>