



RIGHT TO PROTECTION DIGEST

JANUARY – APRIL, 2020

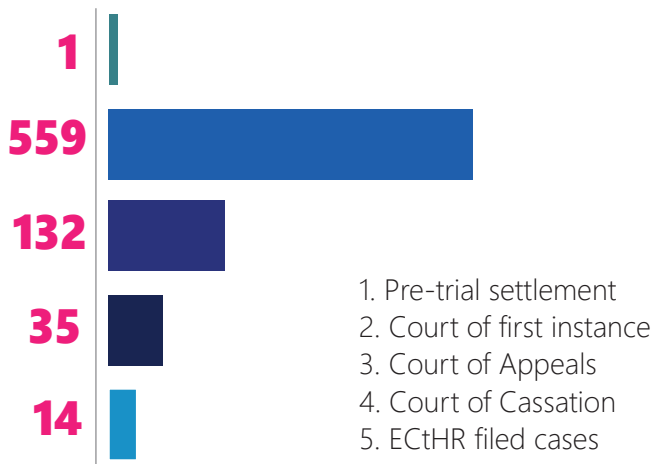
14 188 persons contacted directly by R2P representatives

legal assistance

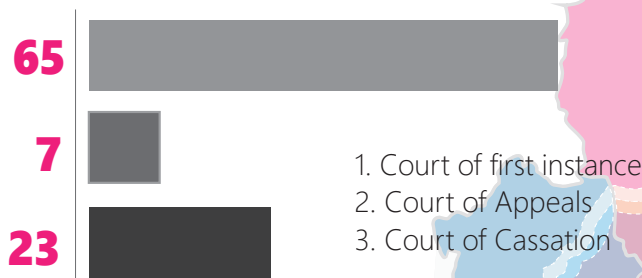
4 099 persons who have received legal advice

5 079 legal consultations

cases in court



strategic cases in court



5 785 persons interviewed at the EECPS**

108 monitoring visits to the EECPS**

**Data for January – March, 2020

advocacy initiatives

41 national advocacy initiatives

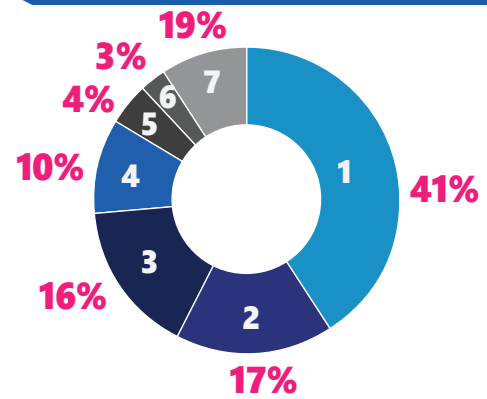
8 764 persons who received assistance

protection assistance

5 676 persons who have received protection advice

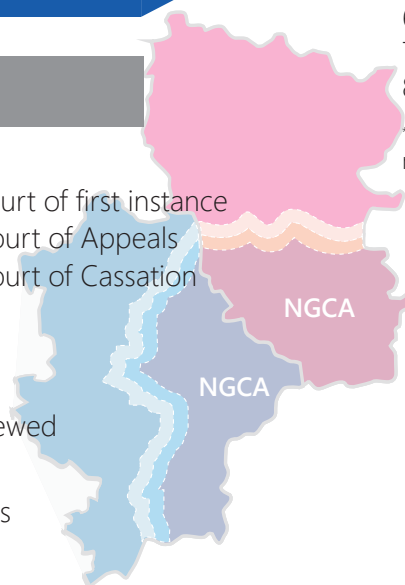
5 740 protection consultations

legal advice topics



1. Social assistance/pensions – **2 079**
2. Housing/land/property – **849**
3. Freedom of movement – **809**
4. Personal documents – **517**
5. Labour rights – **213**
6. IDP registration – **140**
7. Other issues* – **464**

*including child protection, the right to life/liberty/security, health, non-discrimination, family matters, etc.



808 monitoring visits to settlements

269 settlements visited

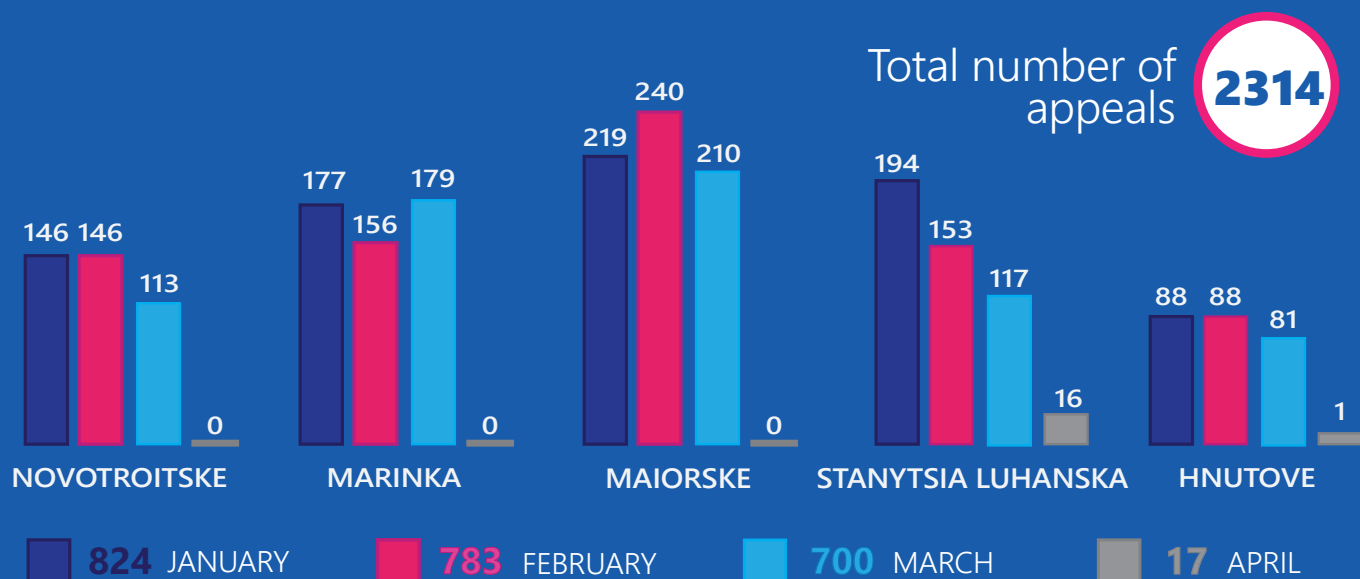
571 monitoring visits along the contact line

159 settlements visited along the contact line

32 local advocacy initiatives



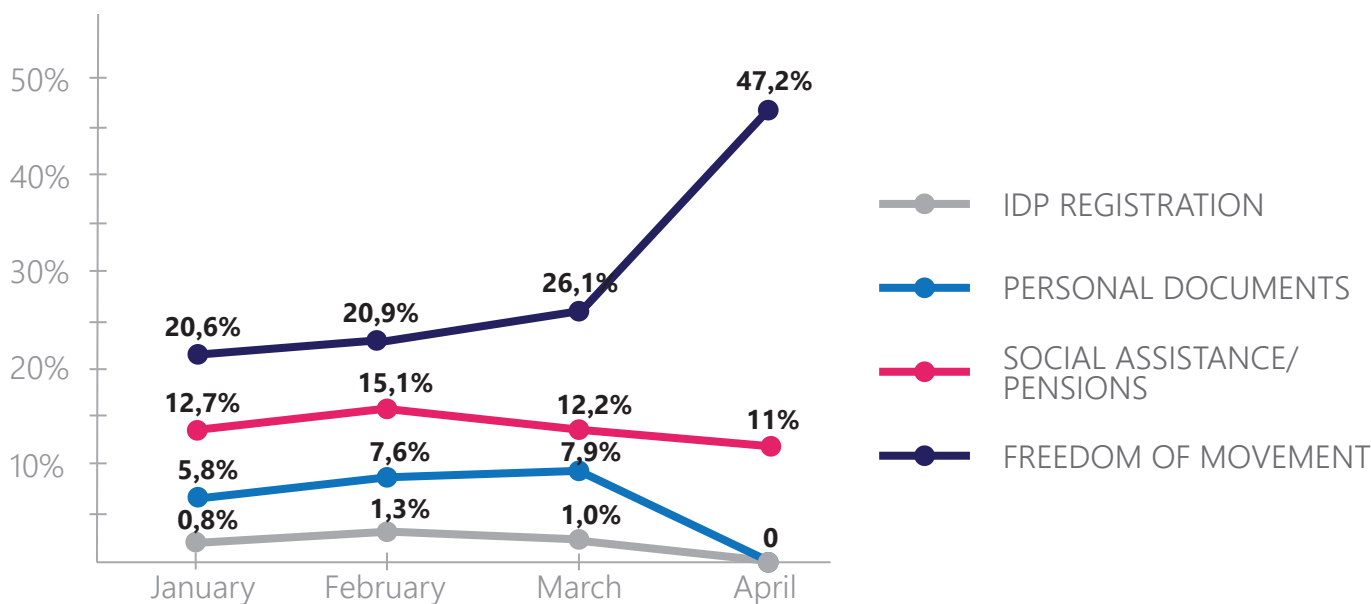
APPEALS AT THE EECPS



GENERAL CONSULTATION TOPICS

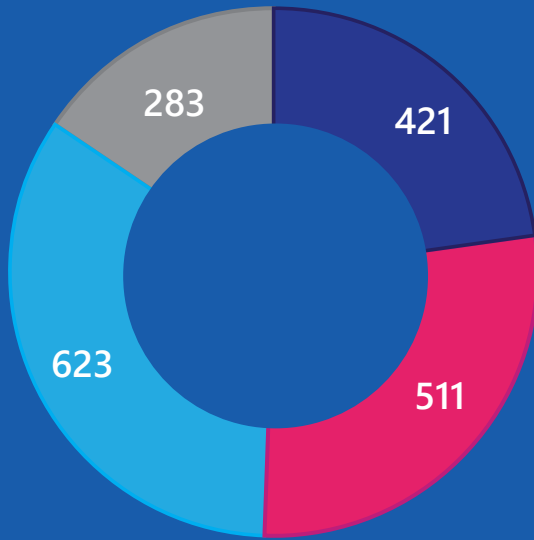


TOPICS OF CONSULTATIONS BY MONTH





HOTLINE



Total number of appeals

1838

- JANUARY
- FEBRUARY
- MARCH
- APRIL



APPEALS TOPICS



CHATBOT

Total number of chatbot users

642

Total number of Facebook 'Legal advisor for IDPs' page subscribers

2210



TOP-5 SUBJECTS OF APPEALS:

- SOCIAL BENEFITS** ●
- PENSION** ●
- HOUSING** ●
- EECP CROSSING** ●
- PERSONAL DOCUMENTS** ●